

# CODES ERREURS CUISINIERE INDUCTION

**E1**

Fan cable is damaged or disconnected.

Please check fan's cable, socket connections or fan socket on the power board. Is the error still displaying?

Please change the fan

**E2**

Heater is overheated

Stay the cool down the heater for a while. Is the error still displaying ?

Change the related induction heater

Please change the

**E3**

Supply voltage is out of operating range  
160<operating range<262

Control the supply voltage is in operating range  
Check the supply cable connection is fit to terminal box or power board  
Is the error still displaying?

Change the power board

**E4**

Supply frequency is out of range  
If the supply frequency is 50Hz  
48<Frequency<52  
If the supply frequency is 60Hz  
58<Frequency<62

Control the supply frequency is in operating range  
Check the supply cable connection is fit to terminal box or Power board  
Is the error still displaying?

Change the power board

**E5**

Hob internal temperature is overheated

Stay the cool down the product for a while

YES

Change the power board

Check the cooling fan is working properly

NO

Change the cooling fan

**E6**

Communication problem between the display card and power board

Check the data cable connection is fixed well  
Is the error still displaying?

Change the power board

Check the data cable is damaged

Change the data cable  
Is the error still displaying?

Change power board

**E7**

Heater NTC cable connection is open circuited

Check the heater NTC connection or heater NTC cable is damaged  
Is the error still displaying?

Change the induction coil  
Is the error still displaying?

Change power board

**E8**

Heatsink NTC cable connection is open circuited

Check the heatsink NTC connection or Heatsink NTC cable is damaged  
Is the error still displaying?

Change the power board

**E9**

The cookware is not suitable for our induction working specification  
or  
The cookware is moved quickly to the side and upwards continuously in a short time

Use the another brand of cookware  
Is the error occurs again?

Change the induction coil

**EA**

Heat is increased suddenly in the heater

Change the cookware  
Is the error occurs again?

Change the induction coil

**C1...C8**

Microprocessor detects the different value

Plug it off and re-energized again  
Is the error still displaying?

Change the power board