



SERIES T3

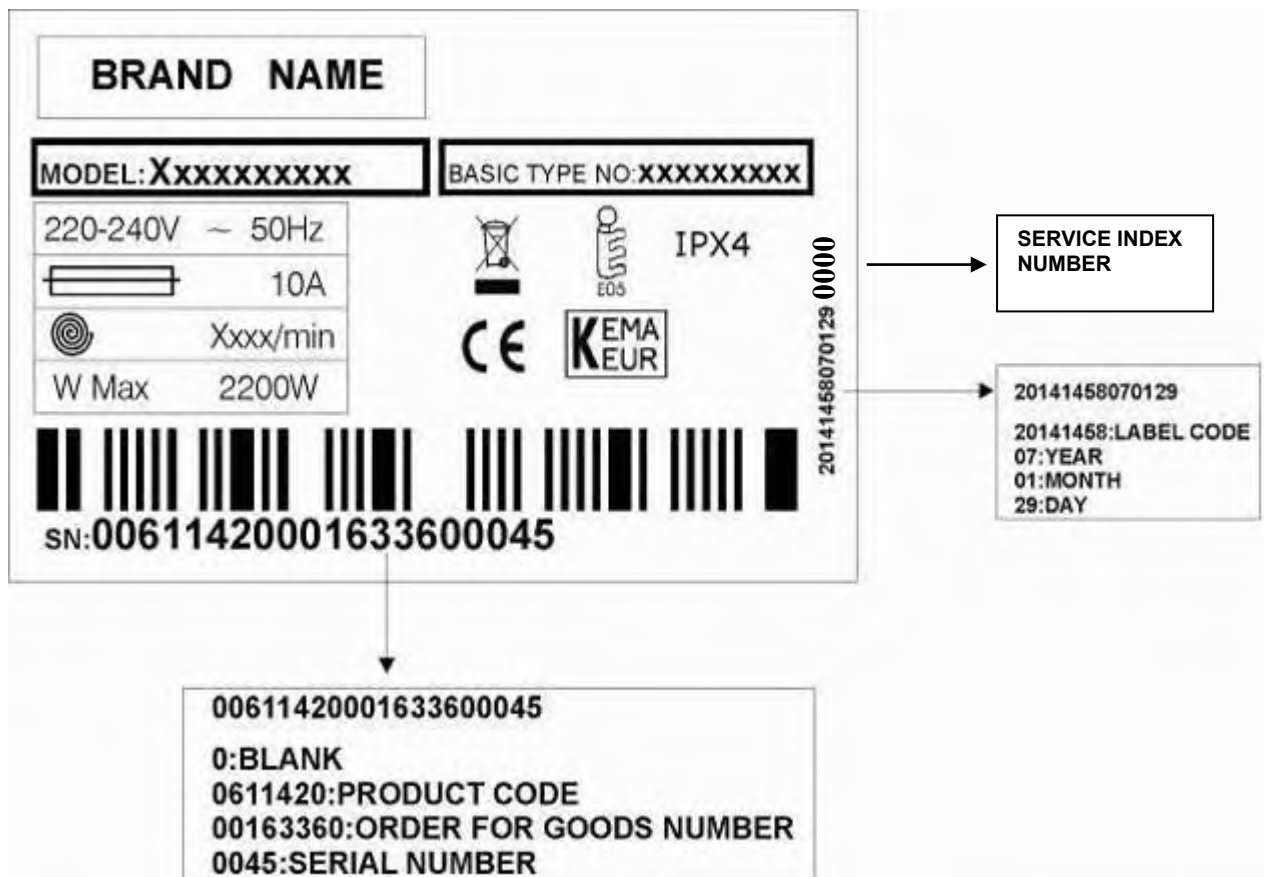
MANUEL DE SERVICE

1. Specifications

1.1. Product Specifications

		32 lt	40 lt	41 lt	42 lt	44 lt	45 lt	49 lt	50 lt	51 lt	54 lt	55 lt	60 lt	59 lt	61 lt	62 lt	67 lt	69 lt	
Product Type		Front Loader																	
Capacity		4 kg	5 kg	6 kg	5 kg	6 kg	7 kg			8 kg				9 kg		10 kg	11 kg	12 kg	
Max Spin Speed (r/min)		1200	1200	1200	1400	1400	1400	1400	1600	1400	1400	1600	1400	1400	1400	1600	1400	1400	
Washing Efficiency		A																	
Spinning Efficiency	BRUSH MOTOR	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	1000 (AC)	-		
		1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (AC)	1200 (DC)	1200 (DC)	1200 (DC)	1200 (DC)		
		-	-	-	1400 (AC)	1400 (AC)	1400 (AC)	1400 (AC)	1400 (AC)	1400 (AC)	1400 (AC)	1400 (AC)	1400 (AC)	1200 (DC)	1200 (DC)	1200 (DC)	1200 (DC)		
	BLDC MOTOR			1000			1000	1000	1000	1000	1000	1000	1000	1000	1000	1000			
				1200			1200	1200	1200	1200	1200	1200	1200	1200	1200	1200	1200	1200	1200
							1400	1400	1400	1400	1400	1400	1400	1400	1400	1400	1400	1400	1400
									1600			1600				1600			
Control Panel		LED display																	
Wash Programs		15 settings																	
Dimensions	Height	84,5 cm																	
	Width	59,7 cm																	
	Depth	36,2 cm	41,6 cm		49,7 cm		52,7 cm				55,7 cm		58,2 cm			63,2 cm			
Other Features		Child Lock																	
		Delay Time																	

1.2. Name Plate

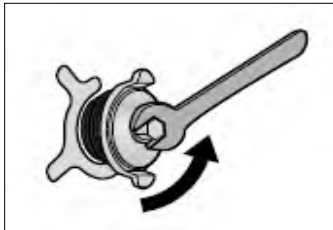


2. Installation Instructions

2.1. Moving and Installing

2.1.1. Removal of Transportation Screw

1. Transportation screws, which are located at the back side of the machine, must be removed before running the machine.
2. Loosen the screws by turning them anticlockwise with a suitable spanner.



3. Pull out the screws and rubber washers.



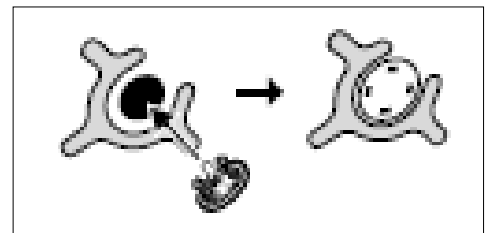
2.1.2. Foot Adjustment

1. Do not install machine on rugs or similar surfaces.
2. For machine to work silently and without any vibration, it should be installed on a flat, non-slippery firm surface. Any suspended floor must be suitably strengthened.
3. You can adjust the level of machine using its feet.
4. First, loosen the plastic adjustment nut away from the cabinet base.

2.1.3. Electrical Connection

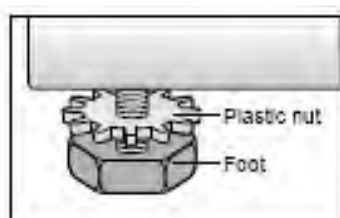
1. Washing machine requires a 50Hz supply of 220-240Volts.
2. A special earthed plug has been attached to the supply cord of washing machine. This plug must be fitted to an earthed socket. The fuse value fitted to this plug should be 13 amps. If you have any doubts about electrical supply, consult a qualified electrician.

4. The holes where the transport screws have been removed should be covered with the plastic transport caps found in the accessories bag.



5. The transportation screws that have been removed from the machine must be re-used in any future transporting of the machine.

5. Change the level by adjusting the feet upwards or downwards.
6. After level has been reached, tighten the plastic adjustment nut again by rotating it upwards against the base of the cabinet.
7. Never put cartons, wooden blocks or similar materials under the machine to balance irregularities of the floor.



PREWASH	= WATER ENTRY VALVE 1
MAIN	= WATER ENTRY VALVE 2
SOFTENER	= WATER ENTRY VALVE 1 + VALVE 2

THIS APPLIANCE MUST BE EARTHED.
Insert the machine's plug to a grounded
socket which you can easily reach.

2.1.4. Water Supply Connection

1. Washing machine is supplied with a single (cold) water inlet.
2. To prevent leakage from the connection joints, a rubber washer is included in the hose packing. Fit this washer at the end of water inlet hose on the tap side.
3. Connect the hose to the water inlet valve. Tighten the plastic connector by hand. Please call a qualified plumber if you are unsure about this.
4. Water pressure of 0,1-1 MPa from tap will enable machine to work more efficiently.(0,1 MPa pressure means water flow of more than 8 litres in 1 minute from a fully opened tap)

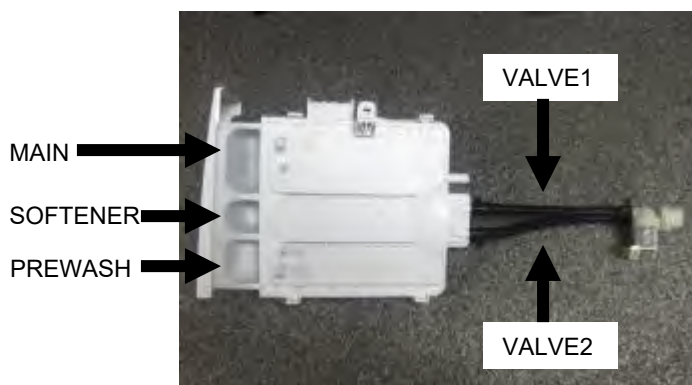
2.1.5. Drain Connection

1. Make sure that water inlet hoses are not folded, twisted, crushed or stretched.
2. The drain hose should be mounted at a minimum height of 60 cm, and a maximum height of 100 cm from the floor.

5. After connection is complete, check for leakage by turning on tap completely.
6. Make sure that water inlet hoses can not become folded, damaged, stretched or crushed when the washing machine is in its final position.
7. Mount the water inlet hose to a ¾" threaded water tap.

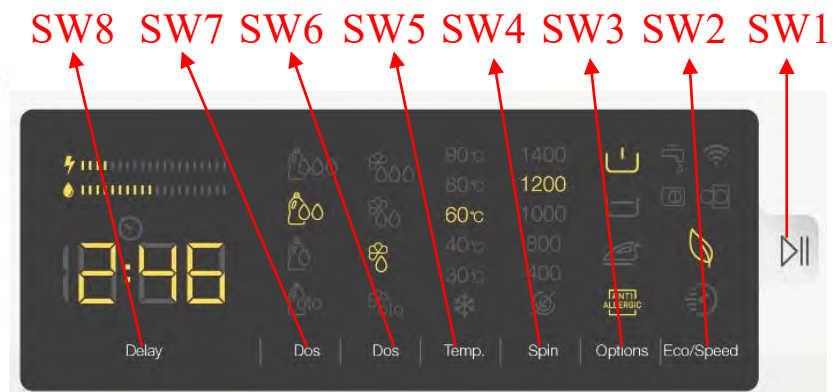
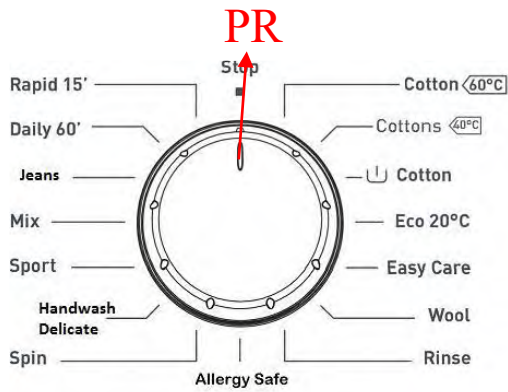
3. The end of the drain hose can be connected directly to a drainage stand-pipe or alternatively to a specific connection point designed for that purpose on the waste outlet of a sink unit.
4. Do not extend the drain hose or guarantee will be invalidated.

2.2. Detergent Box Group

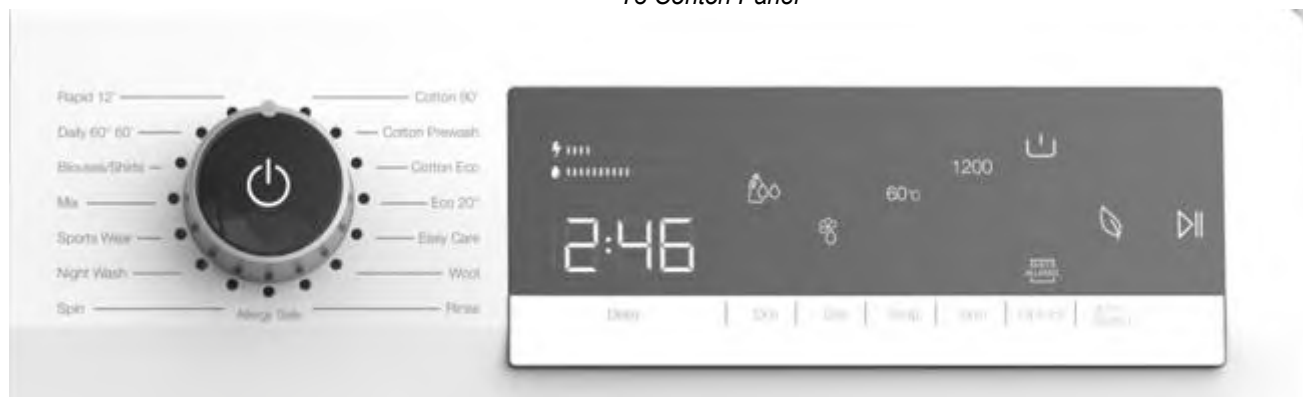


3. Operating Instructions

3.1. LCD Screen, Function Buttons & Knobs



T3 Control Panel



T3 Jog Dial Control Panel

PR	Program Selector with ON/OFF
SW1	Start / Pause
SW2	Eco / Speed Mode Selection
SW3	Options Selection
SW4	Spin Speed Selection
SW5	Temperature Selection
SW6	Stain Selection
SW7	Stain Level Selection
SW8	Delay Function
LD1	Wifi Led (if wifi is selected) / Pump Failure Led (if wifi is not selected on variant)
LD2	Lack Of Water Led
LD3	Door Unlocked Led
LD4	Door Locked Led
LD5	Eco Mode
LD6	Speed Mode
LD7 – LD10	Options Led
LD11 - LD16	Spin Speed Led
LD17 - LD22	Temperature Led
LD23 - LD26	Stain Selection
LD27 - LD30	Stain Level Selection
LD31 - LD34	Eco Time Energy Leds
LD35 - LD38	Eco Time Water Leds
LD39	Delay Timer Led
D3-D3	7-segment display

3.2. Program List

KNOB POSITION	PROGRAM
1	Cotton 60°C
2	Cotton 40°C
3	Cotton Prewash
4	Eco 20°C
5	Easy Care
6	Wool
7	Rinse
8	Allergy Safe
9	Spin
10	Delicate / Hand Wash
11	Sports Wear
12	Mix/Duvet*
13	Jeans
14	Daily 60'
15	Rapid 15***
16	OFF

**Mix algorithm is available for 32, 40, 41+, 42, 44, 44+, 47, 49, 50, 54, 59lts. Duvet algorithm is available for 55, 60, 61, 62 lts.*

***Rapid 15 is available for without twinjet model, Rapid 12 is available for with twinjet model.*

3.3. Child Lock

Activation

1. Press the SW2 and SW3 buttons simultaneously for 3 sec.



Deactivation

1. Press the SW2 and SW3 buttons simultaneously for 3 sec.



Child lock during selection:

Machine does not respond to any pressing of buttons or changing position of program knob. CL at 7 segment display will make fast blink for 2 sec to indicate child lock is activated.

Child lock during the program:

Machine does not respond to any pressing of buttons or changing position of program knob. "CL" is visualized on display for 2 sec to indicate child lock activation with tone D buzzer in models having buzzer option. After 2 sec "CL" indication is fixed off and remaining time is visualized on display.

In end condition

When cycle is finished child lock is automatically deactivated. It is not possible to activate child lock during End mode.

In Error Mode

Child lock will be automatically deactivated when error is detected

Child lock during delay mode:

Child lock can be activated / deactivated during delay mode. If child lock is active during delay mode, it will be kept locked until the end of washing (unless user deactivates by pressing SW2 and SW3 buttons simultaneously for 3 sec.)

4. Test Mode

4.1. Autotest

** This test is for quick checking of the product. You can not see the failure codes.*

1. Set program knob at position 3. Push SW4 button. Keeping SW4 button pushed, turn program knob to position 2.



2. After 3 sec, door will be locked and machine enters autotest mode. Release SW4 button. "AU" will be visualized on LCD.

The test steps are as below;

Step1: The pump is activated for 3 seconds and there is EPS check, the frequency value should be between the 46.04Hz and 43.40Hz. It checks the EPS and if it is OK it continues the autotest; if it is NOK then it should give E10 ERROR & cancels the autotest (goes to the selection mode). Also if any frequency can not be detected, then it means there is problem with connection or EPS, so it gives E10 which is EPS error and cancels the autotest.

Step2: The motor ramps to max spin for 15 seconds. While its speed rising up to the maximum speed the EV1 (prewash valve) is activated for 5 seconds and then the EV2 (wash valve) is activated for 5 seconds.

Step3: The motor reduces speed to stop (depends on the motor stop time) for 5 seconds. While it is slowing down it activates EV1 and EV2 valve, concurrently.

Step4: The motor turns to right.

Step5: The motor turns to left for 5 seconds.

Step6: The option 1 button is pushed

The EV1 and EV2 are activated concurrently until it reaches pressure sensor's first level frequency (Hz) for 5 seconds.

Step7: Software will detect NTC's resistance value and will check if the temperature is between $5^{\circ}\text{C} < T_{\text{detected}} < 40^{\circ}\text{C}$. If it is inside the range, heating step will be done. If temperature value is outside the range, then it means NTC is detecting the temperature in a wrong way and heating step will be skipped.

Step8: Autotest ends and "--" is visualized (T0). Autotest ends and "End" is visualized on LCD (In the rest of the models).

Flow chart of the autotest:

AUTOTEST													
Time in seconds (to be adjusted)	5	10	15	20	25	30	35	40	45	50	55	60	65
Entering autotest	■	■											
Changing power to 220 50Hz		■											
Main Voltage 50 Hz			■	■	■	■	■	■	■	■	■	■	
Door Lock Powered (Depends on door lock)			■	■	■	■	■	■	■	■	■	■	
Motor Ramp to max spin (max. is 15 sec.)				■	■	■	■	■	■	■	■	■	
Time until motor is stopped (Depends on the motor stop time)								■	■	■			
Motor Preferred Run (Direction to Right)									■	■	■		
Motor Inverse Run (Direction to Left)										■	■	■	
EV1 (flowrate dependent of washer)				■	■	■		■	■	■			
EV2 (flowrate dependent of washer)						■	■	■	■				
EV1 + EV2 valves up to first level frequency (Depends on the water level) (If machine is a hot water one, take water from Hot Valve)											■	■	
NTC check												■	
Heather resistance												■	■
Pump				■	■								
EPS measurement				■	■								
End Visualization (On Display)													■

During test "AU" is visualized on display, at the end of the test "--" is visualized and door is unlocked. During test, pressing other buttons makes no change on display.

5. Service Mode

5.1. Service Autotest

End users can only see E1-E2-E3-E4. During service autotest, other failures can be seen.

1. To activate service autotest mode in touch models, set program knob at position 3, push SW3 button. Keeping SW3 button pushed, turn program knob to position 2.



2. After 3 sec, door will be locked, and machine enters service autotest mode. Release SW3 button. In T0 "SA" will be visualized on LCD. In rest of the models "SAU" will be visualized on LCD.



	Selector Position 1	Selector Position 2	Selector Position 3
	Result	Result	Result
	HEATER ON	PUMP ON	RAPID 15' PROGRAM
Comments :	When entering in service test, door will be locked.		TEST IS OVER Door will be unlocked, machine will go to END state.

The test steps are as below ;

Step 1 :

Selector position 1 will be "HEATER ON"

Before heating it should take water till first level frequency then start heating.

Heater will be on max. 8 minutes. If temperature doesn't increase 2°C in 8 minutes, machine will give NTC failure. (E05).

Or if the NTC connection is broken then it should give again E05 NTC failure.

At the end of heating, "SA" or "SAU" visualization should make slow blink to indicate that the step is over.

Note : If user changes the selector position, machine will do what is defined for the new selected position.

Step 2 :

Selector position 2 will be "PUMP ON"

Temperature will be measured, if it is higher than 50°C, it should take 80sec. cooling water and then make "Drain+ 5sec.)

At the end of pump activation, "SA" or "SAU" visualization should make slow blink to indicate that the step is over.

Step 3 :

Selector position 3 will be "RAPID 15' "

So machine will make exactly the same algorithm of Rapid 15'.

So, time for selector position 1 is 15 minutes.

At the end of Rapid 15' the door will be unlocked and machine will go to END mode.

5.2. Failure Codes

Error Indication	Error Number	Indication For User	Indication For Service
		Yes/No	Yes/No
Door is not locked	E01	Yes	Yes
Door is unlocked during programme	E01	Yes	Yes
Lack of water	E02	Yes	Yes
Pump failure	E03	Yes	Yes
Overflow	E04	Yes	Yes
NTC or Heater Failure	E05	No	Yes
Motor Failure - 1 (Tachometer open-short circuit or motor connector is disconnected)	E06	No	Yes
Configuration Failure	E07	No	Yes
Motor Triac Failure	E08	No	Yes
Voltage Error	E09	Yes	Yes
Electronic Pressure Sensor	E10	No	Yes
Dryer Card Communication Error	E11	No	Yes
3D Communication Error	E12	No	Yes
LCD Communication Error	E13	No	No
Dryer Resistance Failure	E14	No	Yes
Twinjet Failure	E15	No	No
High Temperature Error	E16	No	Yes
Flowmeter Failure	E17	No	Yes
Dryer NTC Failure	E18	No	Yes
BLDC Failure	E19	No	Yes
Pyrojet Failure	E20	No	Yes
Detergent Dosage Pump Failure	E21	No	Yes
Softener Dosage Pump Failure	E22	No	Yes
Communication Failure Between PCB and BLDC Card	E23	No	Yes
Wrong LCD Software	E50	No	Yes
Wrong BLDC Software	E51	No	Yes

**Some of the error codes can not be seen based on changing the product types*

ATTENTION

“ The configurations about appearance of the last 5 failures and counter modes will be included for all washing machines after the date of January, 2025. The production date information of the washing machine can be checked based on the instruction on 1.2. Name Plate Section.”

5.3. How to reset the machine?

In order to reset the machine, move the knob to the off position and wait during 3 seconds. The machine will return to the factory setting automatically.

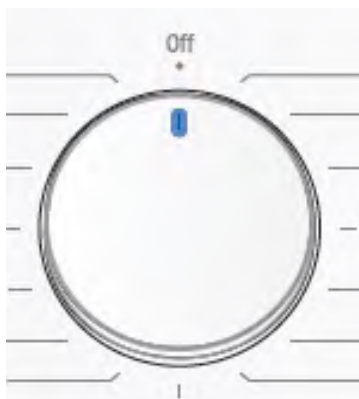


Figure 1: Off Position of the Knob

5.4. Appearance of the Counter Mode on Display

How to activate the counter mode on display?

In order to see how many cycle the machine run for related programme is, there is a configuration to be apply on display. After ensured the configuration for only one programme, the running information for other programmes can check by rotating the knob.

T3 Type

If you have a T3 display on your control panel which you can see Figure 5, you should follow up these following steps:

- I. Move the knob to the programme which you want to check the running information
- II. Press the SW2 and SW4 buttons simultaneously during 5 seconds
- III. The running information for the programme related will come out on display
- IV. Rotate the knob to see other programmes's running informations



Figure 5: T3 Display Type

Abbreviation	Definition	Explanation
SW1	Switch 1	Start / Pause
SW2	Switch 2	Save+ / Speed Mode Selection
SW3	Switch 3	Options Selection
SW4	Switch 4	Spin Speed Selection
SW5	Switch 5	Temperature Selection
SW6	Switch 6	Stain Selection
SW7	Switch 7	Stain Level Selection
SW8	Switch 8	Delay Function

Table 5: Button Explanations for T3 Display Type

5.5. How to see the last 5 failures on display?

In order to see the last 5 failures on display, there is an instruction to be followed up for each display type.

T3 Type

If you have a T3 display on your control panel which you can see Figure 5, you should follow up these following steps:

- I. Move the knob to the 14th programme
- II. Press the SW4 button on display
- III. While pressing SW4 button, move the knob to the 15th programme simultaneously
- IV. Keep pressing SW4 button during 3 seconds
- V. The last 5 failures will come out on display
- VI. Release SW4 button
- VII. Rotate the knob counter clock wise to see past failures



Figure 5: T3 Display Type

Abbreviation	Definition	Explanation
SW1	Switch 1	Start / Pause
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SW7	Switch 7	Stain Level Selection
SW8	Switch 8	Delay Function

Table 5: Button Explanations for T3 Display Type

6. Troubleshooting Guide

All repairs which must be done on the machine should be done by authorized agents only. When a repair is required for machine or you are unable to eliminate the failure with the help of the information given below:

- Unplug the machine.
- Close the water tap.

FAILURE	PROBABLE CAUSE	METHODS OF ELIMINATION
Machine does not operate.	It is unplugged.	Insert the plug into the socket.
	Fuse is defective.	Change fuse.
	Start / Pause button has not been pressed.	Press the start / pause button.
	The program knob is in 0 (off) status.	Bring the program knob on the desired status.
	The door is not shut properly.	Shut the door properly. You should hear the click.
	Child lock is active.	See page 9.
Machine does not receive water.	Water tap is closed.	Open water tap.
	The water inlet hose may be bent.	Check the water inlet hose.
	The water inlet hose is obstructed.	Clean the filters of water inlet hose.
	The water inlet filter is obstructed.	Clean the valve inlet filters.
	The door is not shut properly.	Shut the door properly. You should hear the click.
Machine is not draining water.	The drain hose is obstructed or bent.	Check the drain hose.
	The pump filter is obstructed.	Clean the pump filter.
	The clothes are not placed inside the machine in a well-balanced manner.	Spread the clothes inside the machine in an orderly and well-balanced manner.
Machine is vibrating.	The feet of machine are not adjusted.	Adjust the feet.
	Transportation screws are not removed.	Remove transportation screws.
	There is a small amount of clothes in the device.	It does not prevent operation of the machine.
	Excessive amount of clothes are filled in the machine or the clothes are not placed in a well-balanced manner.	Do not exceed the recommended quantity of clothes and spared clothes in the machine in a well-balanced manner.
Excessive foam in the detergent drawer	Too much detergent has been used.	Press the start/pause button. In order to stop the foam, dilute one table-spoon of softener in half liter of water and pour it in the detergent drawer. Press the start/pause button after 5-10 minutes. Arrange the amount of the detergent properly in the next washing process.
	Wrong detergent has been used.	Use only the detergents produced for full automatic machines.
The washing result is bad.	Laundry too dirty for the program you have selected.	Select a suitable program.
	The amount of detergent used is not sufficient.	Use more detergent according to the detergent.
The washing result is not good.	Clothes exceeding the maximum capacity has been filled in machine.	Put the clothes in machine in a manner not to exceed its maximum capacity.
	Water may be hard.	Use the amount of detergent according to the declaration of the detergent producer.
	Distribution of the clothes in machine is not well-balanced.	Spread the clothes inside the machine in an orderly and well-balanced manner.
The water is seen in the drum during washing.	No failure. The water is at the lower part of the drum.	
There are residues of detergent on the clothes.	The pieces of some detergents which do not dissolve in water may stick to clothes as white stains.	By calibrating machine for "Rinsing" program, make an additional rinsing or eliminate the stains After drying with the help of a brush.
There are grey stains on the clothes.	These stains may be caused by oil, cream or ointment.	In the next washing operation, use the maximum detergent amount declared by the detergent producer.
The spinning process is not done or starts with delay.	No failure. The unbalanced load control works in that way.	The unbalanced load control system will try to distribute clothes in a homogenous manner. After clothes are distributed, passage to spinning process will be realized. In the next washing process, place clothes into the machine in a well-balanced manner.

7. Disassembly and Assembly Instructions

7.1. Top Plate

1. Remove two screws that fix the top-plate at the back.



2. Push the top-plate back and pull it up.



2. Pull the door up.



3. Remove screws that fix the door group.

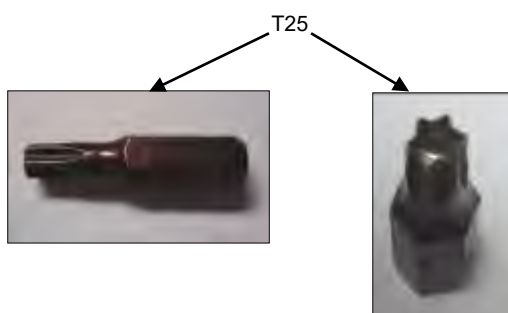


7.2. Door

1. Remove two screws that fix the door. (by using the T25)



4. Put the door outside plastic with helping screwdriver as it is shown in the picture.



5. Remove the door inside plastic as it is shown in the picture.



6. Remove six screws that fix the door hinge as it is shown in the picture.



7. Remove the door handle as it is shown in the picture.



8. Remove the door handle pin as it is shown in the picture.



7.3. Tub Bellows Seal

1. First remove the spring wire fixing the tub bellows seal by using the small size screw driver. Pull the tub bellows seal as it is shown in the picture.



2. Remove the tub bellows seal-body fixing spring.



7.4. Detergent Drawer

1. Remove the detergent drawer and pull it up carefully



7.5. Control Panel

1. Remove the screw which fix the control panel to the front panel.



2. Remove three screws fixing the control panel.



3. Pull the control panel up.



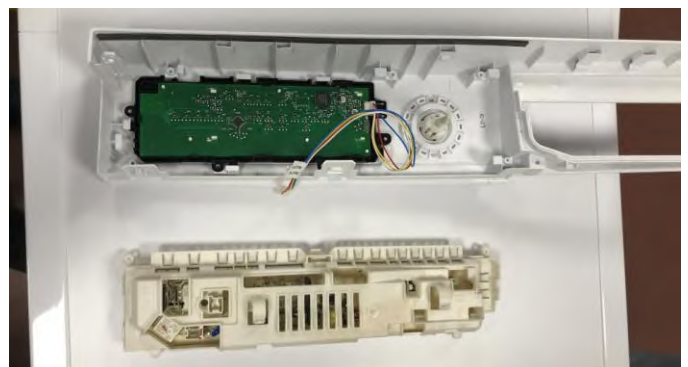
4. Release the cable group as shown in the picture.



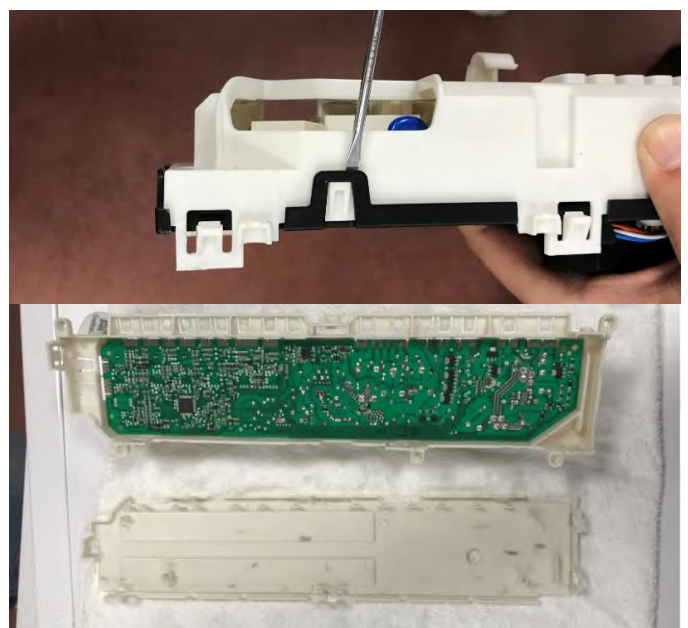
5. Remove the cable group as it is shown in the picture.

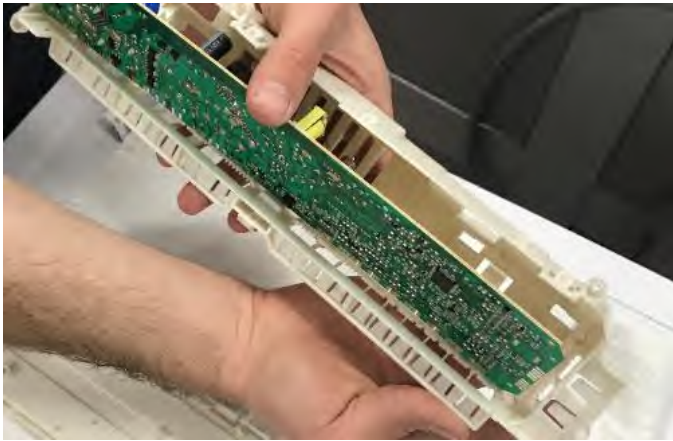


6. Remove electronic card cover as it is shown in the picture by using small screw driver.



7. Remove electronic card as it is shown in the picture.

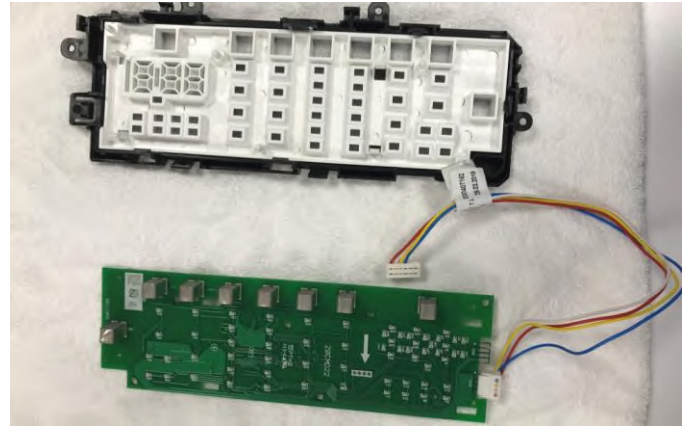




8. Remove the display card as it is shown in the picture by using small screw driver.



9. Remove the display card and buttons as it is shown in the picture



7.6. Front Panel

1. Remove the pump cover as it is shown in the picture.



2. Remove two screws fixing bottom the front panel.



3. Remove two screws fixing upper the front panel.



4. Remove two screws fixing door lock it is shown in the picture.



5. Remove two screws fixing the body group at the front as it is shown in the picture.



6. Lift upper support bracket up slightly it is shown in the picture.



7. Remove the pump cover housing as it is shown in the picture.



8. Remove the front panel as it is shown in the picture.





2. Remove the tub seal clamp by using the pliers, which is attached to the detergent drawer housing.



3. Remove the four connectors that is connected to the feed valve as it is shown in the picture.



7.7. Detergent Drawer Housing

1. Remove detergent drawer group clips from the upper support bracket as it is shown in the picture.



4. Turn the feed valve counter clockwise slightly to remove.



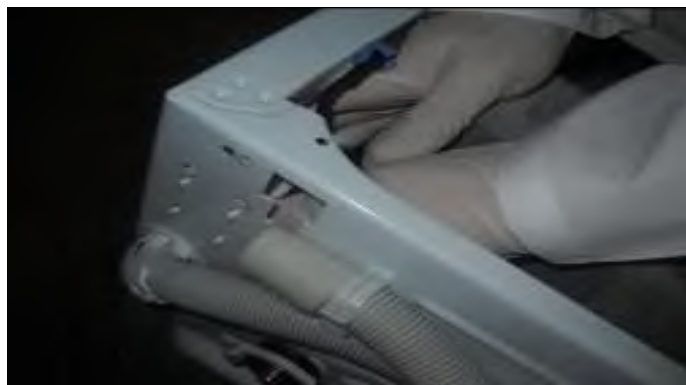
5. Remove the detergent drawer screw.



6. Remove the detergent drawer housing assembly.



4. Remove parasite filter fixing body group as it is shown in the picture.



7.8. Power Cable Group and Parazit Filter

1. Remove the five connectors that is connected to the parasite filter.



2. Remove two screws fixing the parasite filter.



3. Pull the power cable group up as it is shown in the picture.



7.9. Electronic Pressure Switch (EPS)

1. Remove the connector that is connected to the EPS.



2. Pull the EPS upward to remove as it is shown in the picture.



3. Remove the eps hose handcuffs and eps hose as it is shown in the picture.



7.10. Door Lock

1. Remove the connector that is connected to the door lock.



7.11. Pump Motor

1. Remove pipe clip that fixes the drain hose.



2. Remove pipe clip fixing the tub outlet hose.



3. Remove the connector that is connected to the pump motor.



4. Remove four screws fixing the pump motor.



7.12. Front Counterweight

1. Remove four screws fixing the front counterweight on the front. (Box wrench size 13 mm)



Pull the counterweight back



7.13. Heater

1. Remove the four connectors that is connected to the heater.



2. Remove one nut fixing the heater slightly (box wrench size 8 mm)



3. Hold the heater and pull it out.



3. Lay down the machine backward, press to clips.



4. Remove the circulation pump.



5. Remove the pump socket.



7.14.Twinjet System*

*(If product has TJ System)

1. Remove the clamps with the help of screwdriver, pull the hose upwards and remove it from the nozzle.



2. Remove the screw that fixes the circulation pump to the body.



6. The clamps on the pump are slid with the help of pliers and the hoses are pulled out.

7.15. Tub Bellows Seal

1. Remove the tub gasket clip by using small screwdriver.



2. Hold the tub bellows seal and gasket-body fixing spring together, and pull them up.



7.16. Transport Screw

1. Remove four transport screws (box wrench size 10 mm)



2. Hold the transport screw and pull it out.



7.17. Upper Counterweight

1. Remove two screws fixing the upper counterweight by using box wrench size 13 mm.



2. Remove the upper counterweight



7.18. Washing Group

1. Remove the connector that is connected to the motor.



2. Cut the five lead wire holders as shown the pictures.

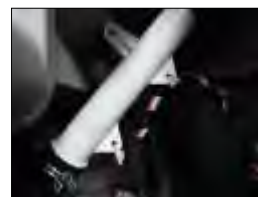
a)



c)



b)



d)

- 3.



3. Remove the four screws fixing the spring hanger sheet iron.



4. Remove the washing group as it is shown in the picture.



7.19. Shock Absorber PIN

1. Remove two pins fixing the shock absorber as shown in the picture.



7.20. Belt

1. Remove the belt as it is shown the picture.



7.21. Driven Pulley

1. Remove the screw fixing driven pulley it is shown the picture (By using T40).



2. Remove the driven pulley it is shown the picture.



7.22. Motor

1. Remove the four screws fastening the motor under the tub by using T40
- 2.



3. Pull the motor up for disassembly.



7.23. Tub Entrance with Bellow Hose

1. Remove the tub entrance with bellow hose.



7.24. Pressure Switch Hose Group

1. Remove screw fixing the pressure switch water reservoir.



2. Remove the tub exit with bellow hose with ball by using box wrench size 10 mm.



7.25. Tub

1. Remove twenty four screws fixing tub using box wrench size 8 mm.



7.26. Drum

1. Remove the drum.



7.27 BLDC Card (For BLDC Models)

1



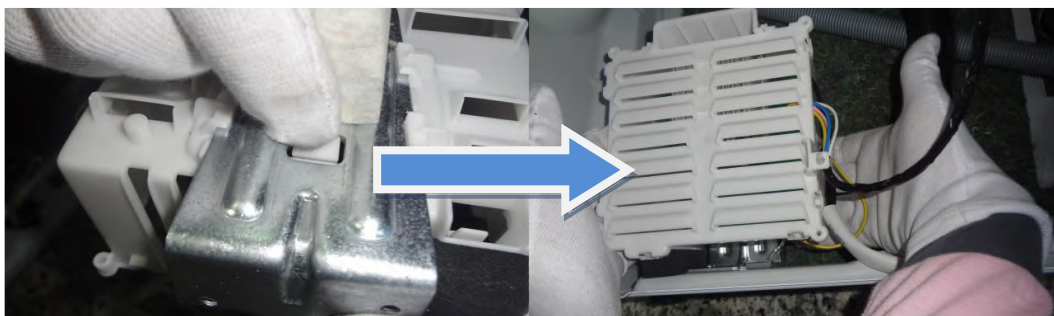
Remove the bottom plate by tilting the machine

2



This is the only way to remove the card without removing the washer group

3



Remove the card by pressing the clip that placed behind (it could be seen on the first image) of the card and pushing the card.

4



Remove the connection

5



Remove the cable group that belongs to card

6



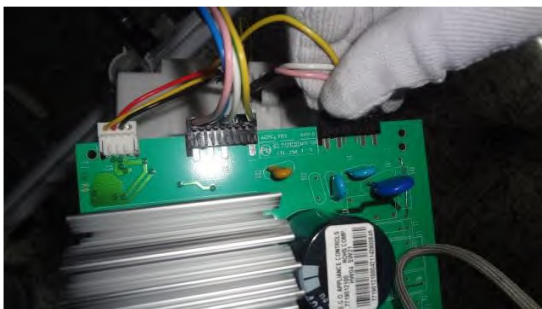
Remove the card box that belongs to the pyrojet unit, by pressing the clips with screw driver.

7



Remove the card by pressing the clips around with screw driver.

8



Remove the connections.

9



Remove the card completely

10



Remove the BLDC motor card fixing screws.

11

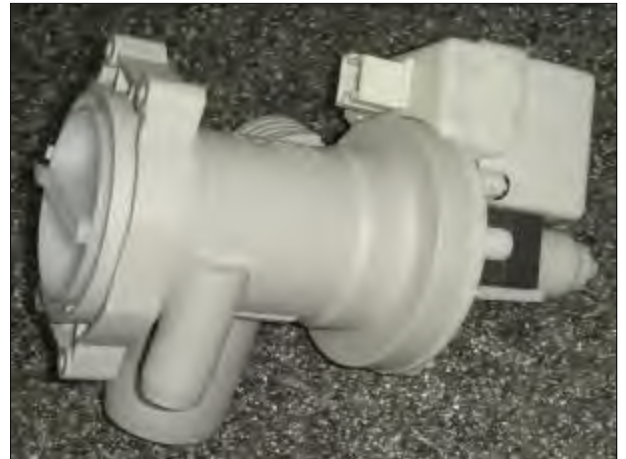


Remove the ground connection and make sure this connection is plugged during the assembly.

8. Component Specifications

8.1. Drain Pump

Drain pump is both a mechanical and electrical component which is used to drain water inside the washing machine. It has an synchronous motor inside. For better performance maintenance, pump filter should be cleaned regularly.



8.1.1. Technical Features

Nominal voltage	220 - 240 V
Nominal current	0.28 A ($\pm 10\%$)
Nominal power	37 W
Frequency	50 Hz
Resistor (coil)	130 Ω ($\pm 5\%$)
Water flow:	17 L/min(to 1 m height)
Thermal protector	YES

8.1.2. Checking of Component

Check the resistance value on the component with multimeter as shown in belows figures.

Resistance value should be between 125- 140 Ω



Checking the component

8.2. Resistance

Heating element (Resistance) is a component which is designed to regulate temperature of water inside the drum. It has three connections: Phase, notral and ground connections.



8.2.1. Technical Features

Kind of heating	Tubular heating element with NTC – sensor
Nominal voltage	230 V
Nominal power	2000 W ($\pm 5\%$)
Resistance	24,8 $\pm 5\%$ Ω
Thermal fuse	2 – sided

8.2.2. Checking of Component

Check the resistance value on the component with multimeter as shown in below pictures.



Checking the component

8.3. NTC

Component which sends signals to PCB about the water temperature inside the tub.

The Resistance (Ohm) value of the NTC decreases as the temperature increases.



8.3.1. Technical Features

Tem (°C)	R min (kΩ)	R max (kΩ)
-10	54,9	62,6
-5	43,0	48,6
0	33,9	38,1
5	27,0	30,1
10	21,6	23,9
15	17,4	19,1
20	14,1	15,4
25	11,5	12,5
30	9,4	10,2
35	7,8	8,3
40	6,4	6,9
45	5,4	5,7
50	4,5	4,7
55	3,8	3,9
60	3,2	3,3
65	2,7	2,8
70	2,3	2,4
75	1,9	2,0
80	1,7	1,8
85	1,4	1,5
90	1,2	1,3
95	1,1	1,1
100	0,9	1,0

NTC Tempure – Resistance Values

8.3.2. Checking of Component

Check the resistance value on the component with multimeter as shown in below pictures.



Checking the component

8.4. Valve

Valve is an electrical and mechanical component which is designed to take water from the network system into the washine machine. It is operated by PCB card.



8.4.1. Technical Features

Nominal voltage	220 – 240 V
Nominal power	8 VA
Frequency	50-60 Hz
Rated flow:	7 lt/min ($\pm 15\%$)
Operating water pressure	0.0,3 – 1 Mpa

8.4.2. Checking of Component

Check the resistance value on the component with multimeter as shown in below pictures.

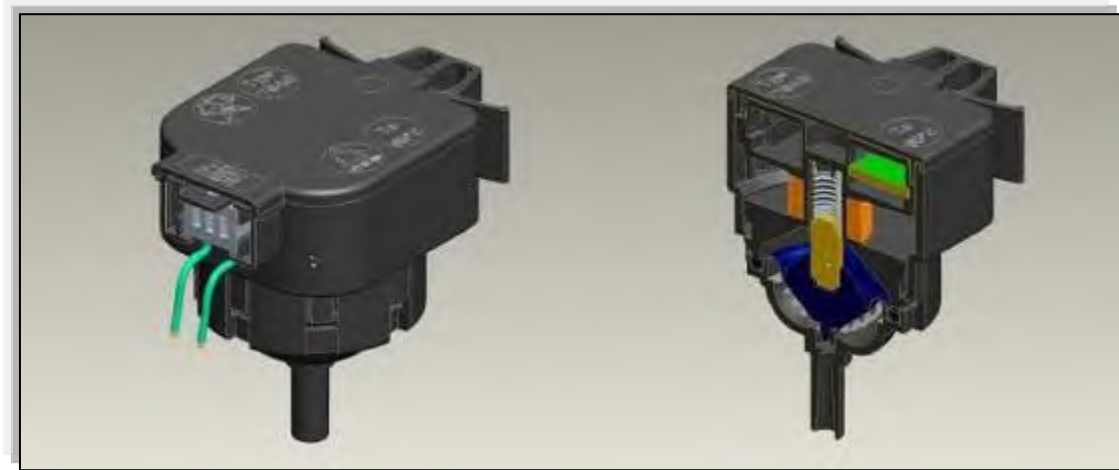
Valve water flow rate should be between 6 lt/min - 8 lt/min.

Each valve bobbin resistance values should be between 3,3 - 4.2 kohm .



Checking the component

8.5. Electronic Pressure Switch (EPS)



8.5.1. Technical Features

Electromagnetic field occurs as a result of the vibration of the membrane which is under pressure in the coil. The nucleus part is moved up and down by the electromagnetic field. The water level is regulated by the frequency which is controlled by the PCB and changes according to the movement of the nucleus part.

8.5.2. Checking of Component

1. Make sure there are no laundry in washing machine, tap is connected and opened, power cord is plugged. Put no detergent in drawer.
2. Bring program knob to position 1 (Cotton 90°C program)
3. Press start button.
4. Wait for water intake step to finish. You can recognise it by listening the water sound or slightly opening and observing detergent drawer.
5. As soon as water intake is over turn program knob to position 0 (Off position)
6. Check water level from door glass. The water level should be just below door glass as seen in the picture below: (There is a %10 tolerance with this level)



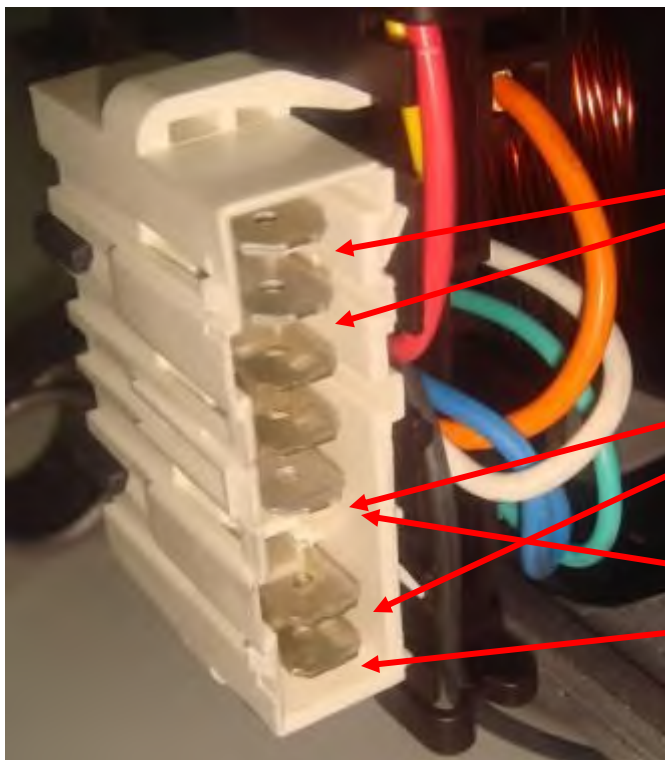
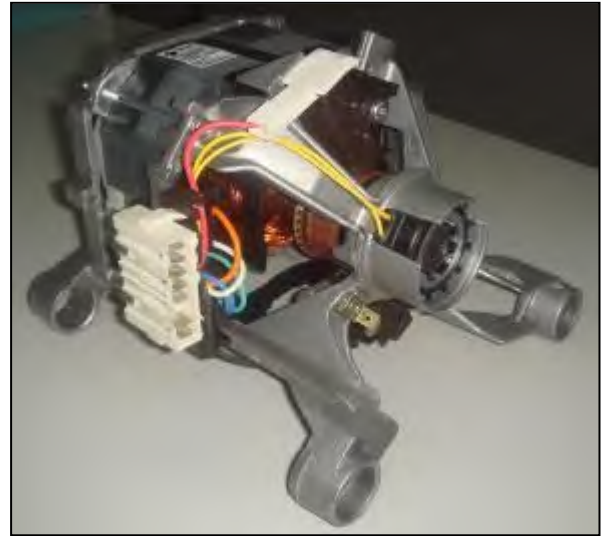
8.6. Motor (Could be Brushed or Brushless based on Model)

There are 2 types of motor, one of them is brushed motor and the other one is brushless motor. Motor type can be change depend on product.

8.6.1. Brushed Motor

The washing machine has an asynchronous motor. It is controlled by the PCB.

It is essential to check the motor for correct diagnosis and quick servicing. In the below picture, socket points on the motor is shown to measure with multimeter.



Tacho
Socket
Terminal

Stator Full Field
Coil Socket
Terminal

Stator Half Field
Coil Socket
Terminal

Motor Socket Terminals

Tacho and stator (full field-half field) ohm resistance values for the motor types are listed in the below table.

MOTOR CODE	SUPPLIER	STATOR	AUXILIARY WINDING	TAKO
		Resistance	Resistance	Resistance
32016268	WELLING	2,00 ± %7 Ω	NA	66,6± %7 Ω
32030654	G&J	1,86-2,14 Ω	NA	60,69-69,83 Ω
32016267	WELLING	1,45 ± %7 Ω	NA	66,6± %7 Ω
32031898	G&J	2,10-2,42 Ω	NA	60,69-69,83 Ω
32030127	WELLING	1,68 ± %7 Ω	NA	66,6± %7 Ω
32028497	NIDEC	1,63 ± %7 Ω	0,82 ± %7 Ω	184 ± %7 Ω
32028498	WELLING	1,377 ± %7 Ω	0,785 ± %7 Ω	66,6 ± %7 Ω
32030432	WELLING	1,68 ± %7 Ω	1,55 ± %7 Ω	66,6± %7 Ω
32017283	WELLING	1,93 ± %7 Ω (AL)	NA	66,6± %7 Ω
32013652	HAIER	2,65 ± %7 Ω	NA	68,8 ± %7 Ω
32032079	TONLON	2,28 ± %7 Ω	NA	70,2± %7 Ω
32030653	G&J	2,28-2,63 Ω	NA	60,69 - 69,83 Ω
32037679	KENING	2,10 ± %7 Ω	NA	63,6± %7 Ω
32031043	G&J	2,03-2,34 Ω	NA	60,69 - 69,83Ω
32027577	WELLING	2.39±7%Ω	NA	66,6±7%Ω
32027576	HAIER	2.36±7%	NA	68,8± %7 Ω
32019342	WELLING	2,00 ± %7 Ω	NA	66,6± %7 Ω
32034697	G&J	1,82 ± %7 Ω	NA	65,26± %7 Ω
32032630	HAIER	1,27 ± %7 Ω	NA	68,8± %7 Ω
32019343	WELLING	1,67 ± %7 Ω	NA	66,6± %7 Ω
32034698	G&J	1,82 ± %7 Ω	NA	65,26± %7 Ω
32031529	HAIER	1,27 ± %7 Ω	NA	68,8± %7 Ω
32004905	NIDEC	2,70 ± %7 Ω	1,04 ± %7 Ω	184 ± %7 Ω
32027578	WELLING	1,21 ± %7 Ω	NA	66.6 ± %7 Ω
32025348	NIDEC	1,72 ± %7 Ω	0,70 ± %7 Ω	184 ± %7 Ω
32028496	ANAIMEP	1,36 ± %7 Ω	0,70 ± %7 Ω	180 ± %7 Ω
32030431	NIDEC	1,50 ± %7 Ω	0,75 ± %7 Ω	184 ± %7 Ω
32033330	WELLING	1,38 ± %7 Ω	0,761 ± %7 Ω	66,6± %7 Ω
32030003	NIDEC	2,25 ± %7 Ω	1,03 ± %7 Ω	184 ± %7 Ω
32028925	NIDEC	2,70 ± %7 Ω	1,14 ± %7 Ω	184 ± %7 Ω
32033617	WELLING	2,04 ± %7 Ω	0,99± %7 Ω	66,6 ± %7 Ω

Resistance values for the motor types

8.6.2 Brushless Motor

The washing machine has an asynchronous motor. It is controlled by the PCB. It is essential to check the motor for correct diagnosis and quick servicing. In the below picture, socket points on the motor is shown to measure with multi meter.



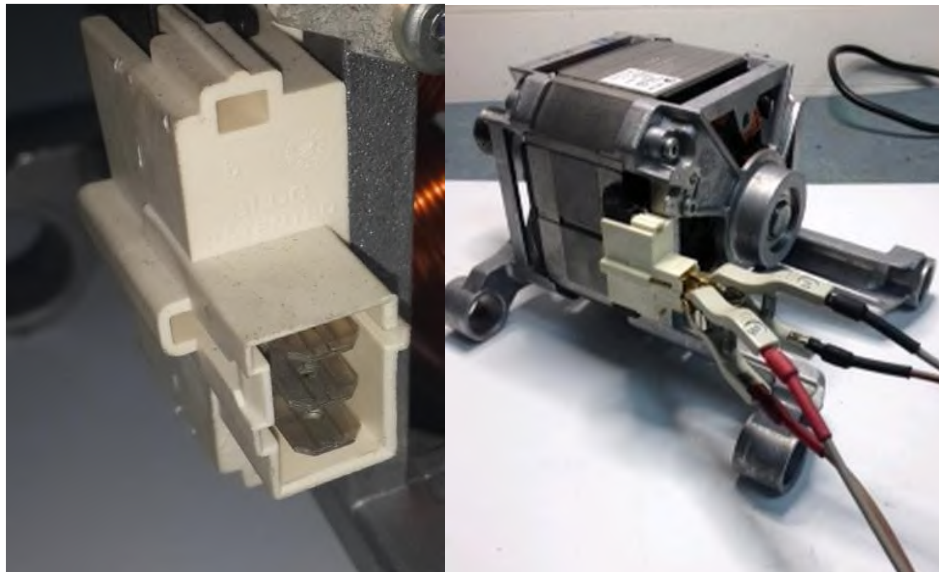
Motor

3 phase brushless DC Motor.

Ferrite Magnet

Stator resistance (phase- Neutral) $2,38 \pm 7\% \Omega$

Motor socket terminals



Measurement of resistance and inductance are done between the terminals.

Integrated Motor

The washing machines can use either asynchronous or synchronous motors, such as universal motors or BLDC (Brushless) motors. Universal motors are controlled directly by the machine's mainboard. But BLDC motors require an additional motor driver due to their specific control technology and operating principles.

Power Drive Inverter - Integrated motors are also a type of BLDC Motor, but they have a difference as; the motor and the driver are integrated into a single unit instead of being separate components located at different points within the machine. It is essential to check the motor for correct diagnosis and quick servicing and for this purpose on the integrated type motors, firstly the driver must be dismantled from the motor. Once separated, the motor winding resistance can be measured by using a multimeter and appropriate pins via the connector as shown in below pictures.



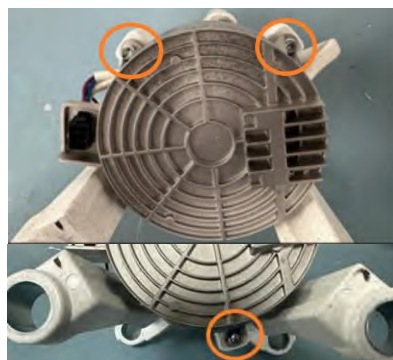
3 phase Brushless DC Motor, Ferrite Magnet.

Stator resistance (Phase - Phase) must be between $1\ \Omega$ - $10\ \Omega$

All terminal pairs should be checked. There shouldn't be open circuit or short circuit on any of these winding terminal these pairs.

Integrated Motor – Driver Dismantling

1- Screws Off: There are 3 Screw



Universal Motor:



BLDC Motor: Driver is at different Location on the machine



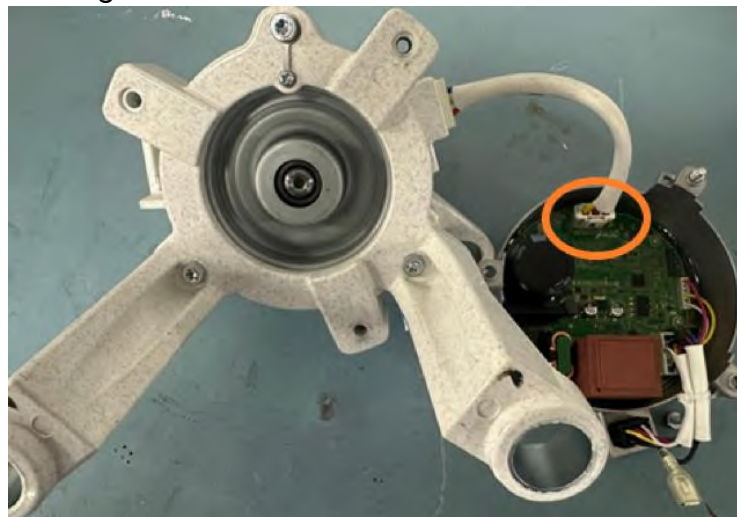
Integrated Motor (Power Drive Inverter):



2- Unplugging Grounding Terminal:



3- Unplugging Motor Winding Connector:



Integrated Motor – Winding Resistance Measurement

Measurement of resistance can be done between the terminals.



8.7. Door Lock

Door lock is activated at the beginning of the program in order to prevent the door from opening. It can be unlocked approximately after 2 minutes of the program end. This time delay is caused by the PTC which is assambled in the door lock.



8.7.1. Technical Features

Lock Time (20 °C)	2" – 6"
Unlock Time (20 °C)	35" – 75"
Nominal voltage	220 V
Nominal current	16 (4) A

8.7.2. Checking of Component

Check the resistance value on the component with multi-meter as shown in below figures.

Resistance value on the PTC should be $1000\ \Omega \pm 50\%$ at 25 °C. That resistance value can be measured from terminal 3-4 (See wiring diagram page 51 below).



Disassembly Instructions

SAFETY PRECAUTIONS



Before any disassembly/repair operation make sure appliance is unplugged, water tap is closed and heating elements are cooled down. There is electrical shock, burning and flood risk.



Please replace whole cable group even in case there is any minor failure with cables / terminals / sockets. Never try to repair nor to solder cable group. It may cause smoke, ignition and there is major risk of electrical shock.



Straightly pull out or insert the terminals.
Do not twist it. It may be the cause of damage or ignition.



Always use insulator gloves to prevent injury by metal edges or to prevent electrical shock during electrical tests.
Work with uniforms having long sleeves to protect your arms from metal edges.



Always use original spare parts. You may harm appliance, end user, environment or yourself using untested and unapproved 3rd party spare parts.



Use right tools to prevent any wear or damage to components during assembly/disassembly.



Do not touch any rotating object with hand unless it stops completely. Slow rotation may also roll in your hands and cause injury.

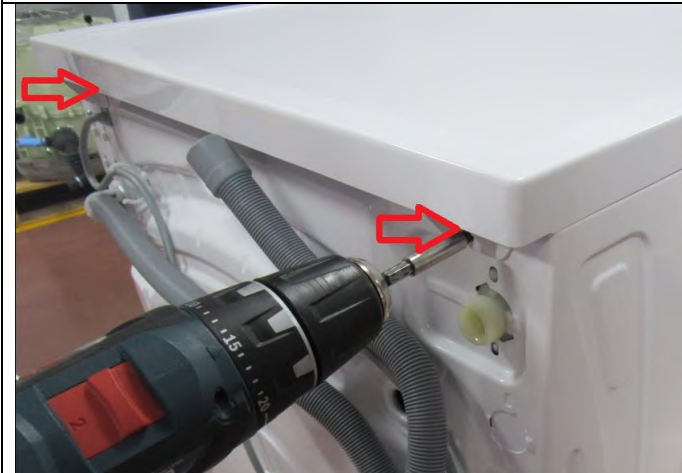
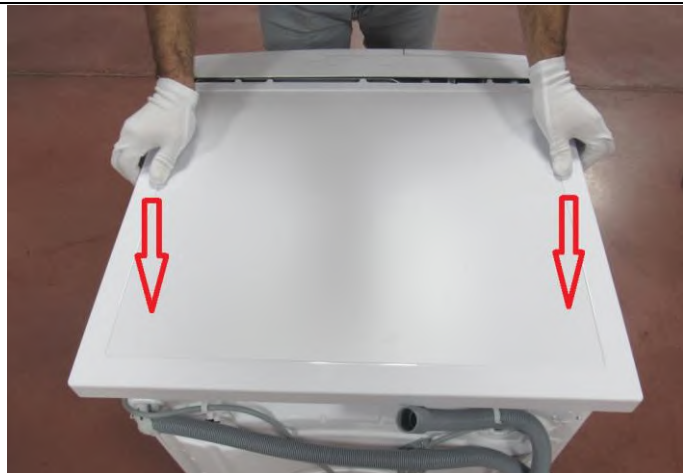
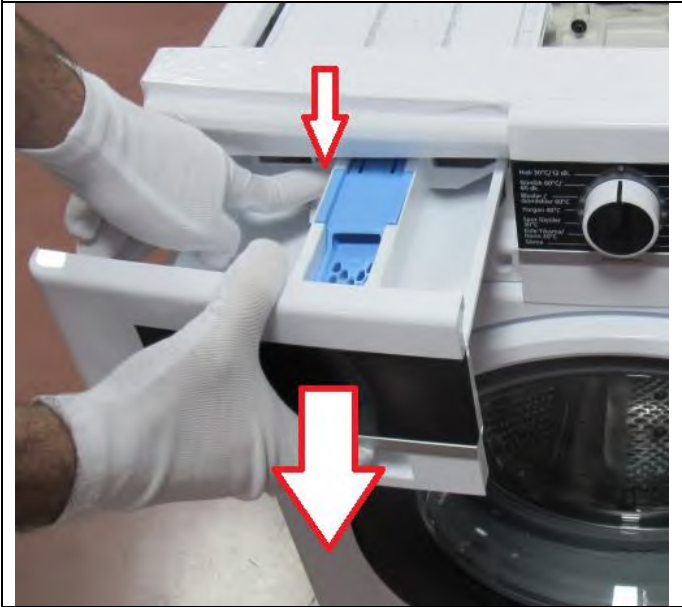
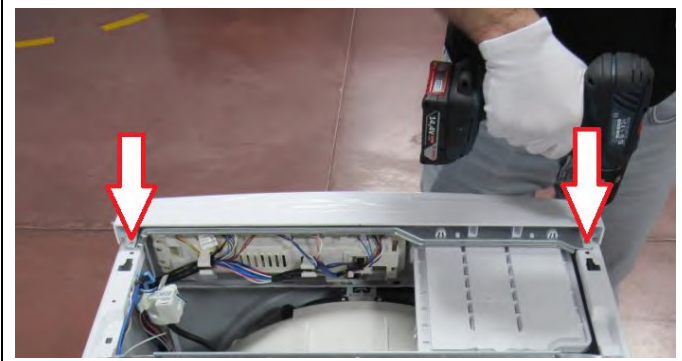


Rebuilding is prohibited. Do not rebuild machine parts and components when repairing service. It may be the cause of damage or ignition.

		General	
Part name	<u>Door Lock</u>		
Necessary Tools			
		A) Plier B) Flat head thin screwdriver C) Cordless screwdriver or classic screwdriver with torx head (T20)	

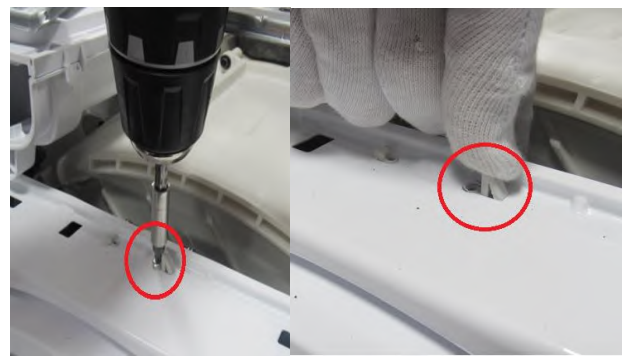
1.Disconnection

	
1.1 Remove the plug	1.2 Turn off the tap and disconnect the hose from the valve
	
1.3. Disconnect the drain hose	

REPLACEMENT PROCEDURE		Applicable models	EN
Part name	Door Lock	General	
2) <u>Disassembly Instructions</u>			
			
2.1.1 Remove two screws that fix the top-plate at the back.		2.1.2 Push the top-plate back and pull it up.	
			
2.2.1 While pressing siphon cover keep pulling drawer to remove it.		2.3.1 Remove the screw, which fixes the control panel to the front panel.	
			
2.3.2 Remove two screws fixing control panel and disassemble the control panel		2.4.1 Remove the screw on support bracket and two screws fixing front panel to body	



2.4.2 Remove the screw fixing the front panel at the bottom.



2.4.3 Remove the screw fixing twinjet elbow and the twinjet elbow later



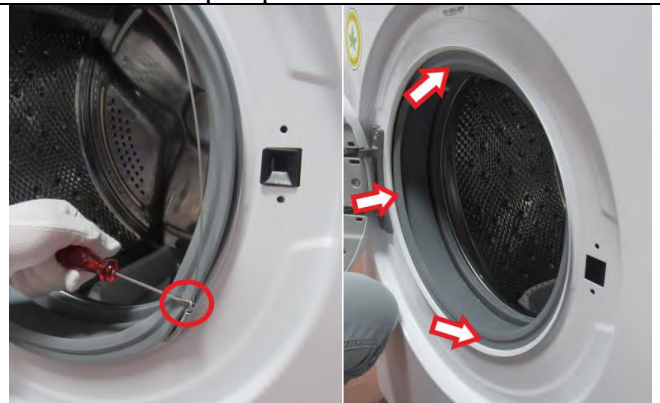
2.4.4 Remove the screws fixing the door lock.



2.5.1 Remove the pump cover



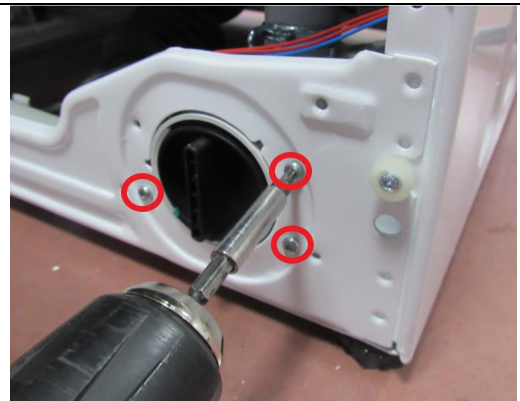
2.6.1 Remove the screw and plastic part located under the pump cover



2.7.1 Remove the wire by using small screwdriver and push the seal to the inside



2.7.2 Pull up and remove the front panel.



2.8.1 Remove screws holding drain pump



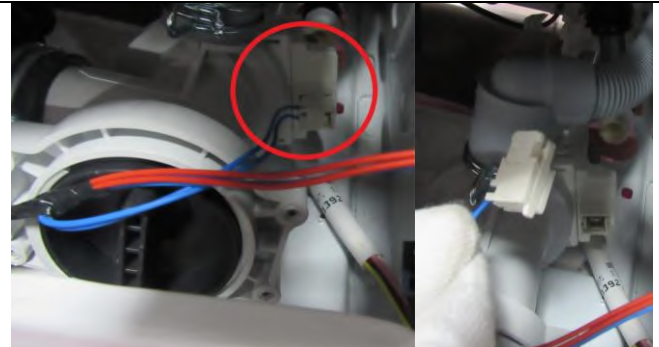
2.9.1 Remove clamp fixing tub outlet hose by using a plier



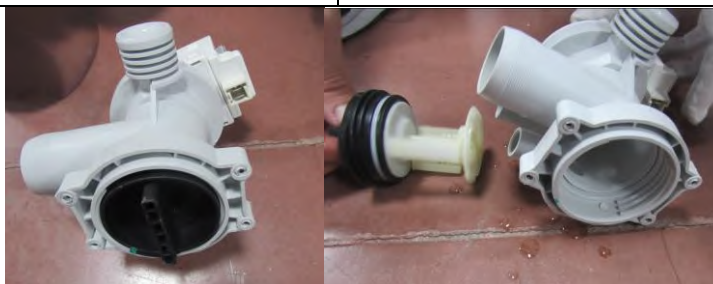
2.9.2 Remove clamp holding drain hose by using a plier.



2.9.3 Remove clamp holding twinjet hose by using a plier.



2.10.1 Remove the drain pump connector

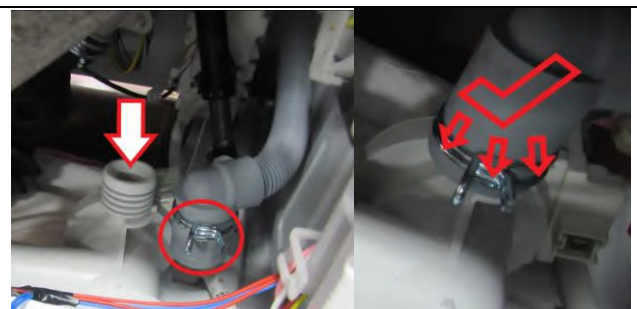


2.10.2 Remove the drain pump and change with the new one

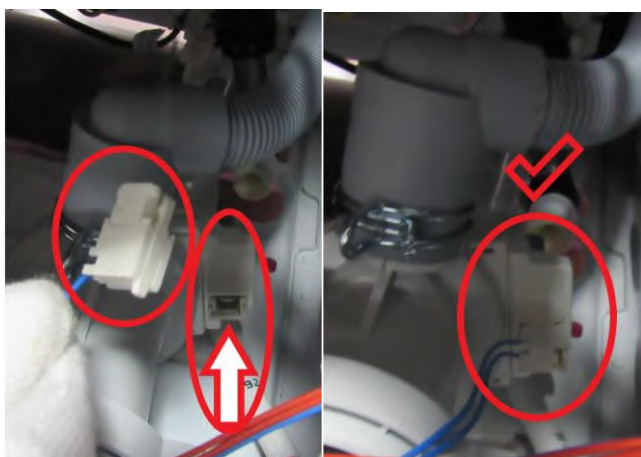
3. Assembly Instructions



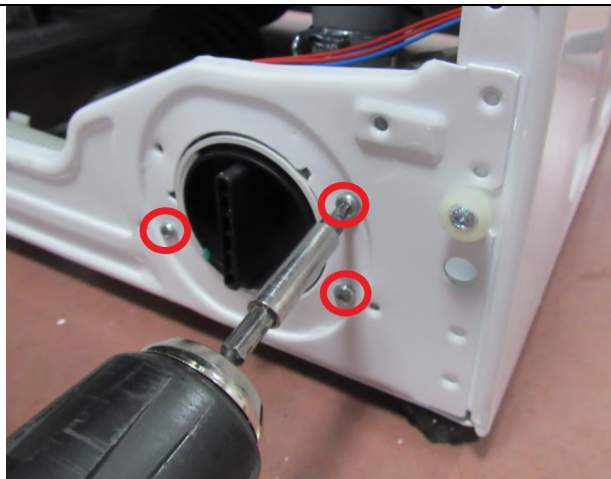
3.1. Connect the twinjet hose by using a plier to fix the clamp



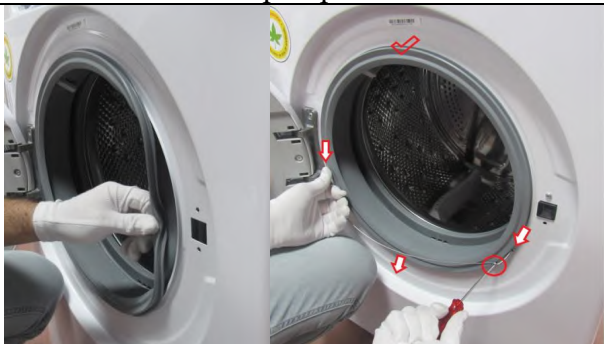
3.2. Connect the drain hose by using a plier to fix the clamp



3.3. Connect the drain pump connector



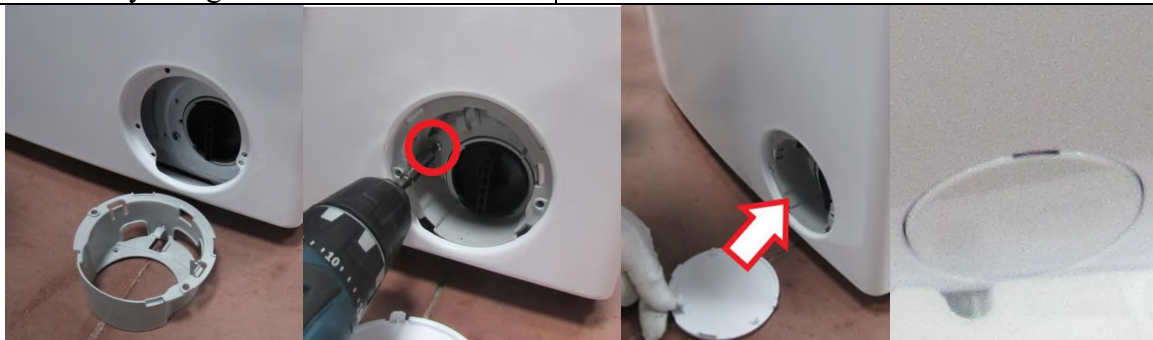
3.4. Tighten the screws holding drain pump



3.5. Pull the tub bellow seal to the outside and assemble the wire by using small screwdriver



3.6. Tighten the screw fixing the front panel at the bottom



3.7. Tighten the screw and plastic part located under the pump cover



3.8. Assemble the twinjet elbow to the front panel



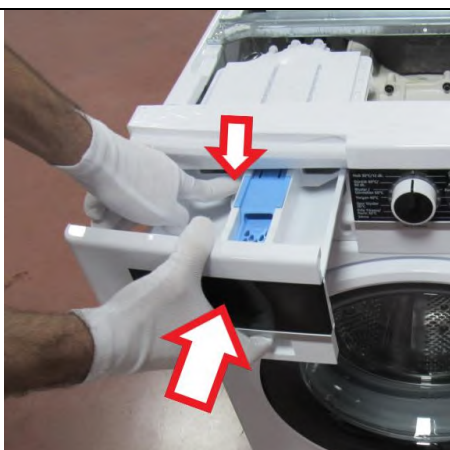
3.9. Tighten the screw on support bracket and two screws fixing front panel to body



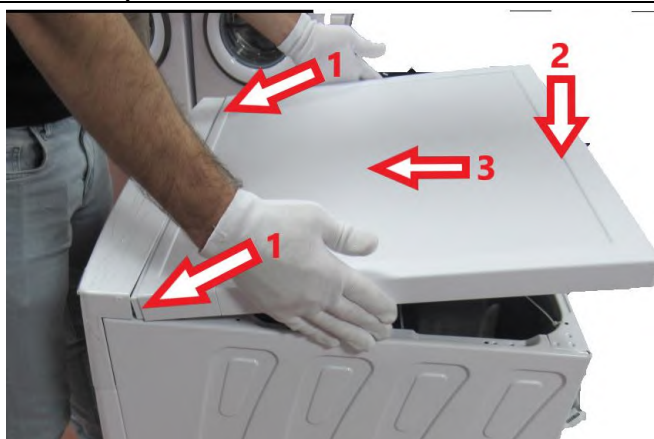
3.10. Tighten two screws fixing control panel.



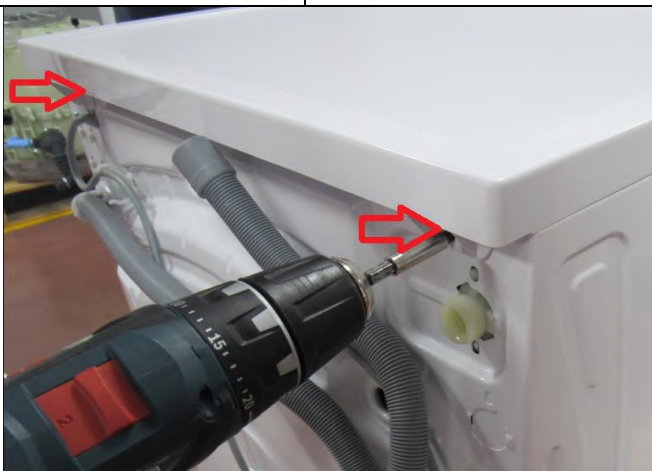
3.11. Tighten the screw which fixes the control panel to the front panel.



3.12. While pressing siphon cover keep pushing drawer to fit it.



3.13. Fit the upper tray according to movement above

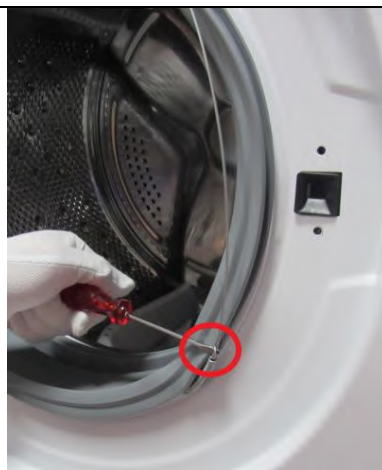


3.14. Tighten two screws that fix the top-plate at the back

REPLACEMENT PROCEDURE		Applicable models	EN
Part name	Door Lock	General	

Necessary Tools	
	A) Flat head thin screwdriver B) Torx T20 C) Cordless screwdriver or classic screwdriver to use torx head (T20)

1. Disconnection	
	
1.1 Remove the plug	1.2 Turn off the tap and disconnect the hose from the valve
	
1.3. Disconnect the drain hose	
2. Disassembly Instructions	

	
2.1 Remove the screws fixing the door lock	2.2 Remove the wire by using small screwdriver
	
2.3 Remove the right side of the tub bellows seal	2.4 Remove the door lock
	
2.5 Remove the door lock socket	
3. Assembly Instructions	



3.1. Unplug the connector and remove the door lock. Connect the new door lock to connector.

3.2 While supporting the door lock by hand, tighten the screws fixing the door lock.



3.3 Fix the tub bellow seal and fix the wire by using the small screwdriver

REPLACEMENT PROCEDURE

Applicable models

General

EN

Part name HEATER

Necessary Tools

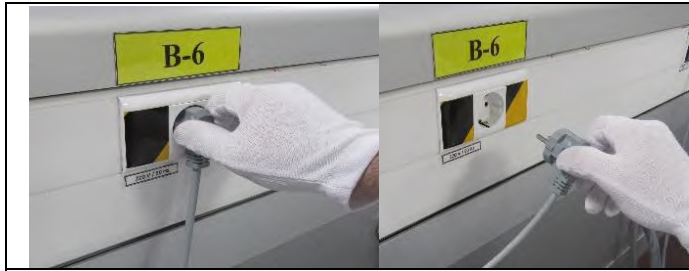


A) Flat head thin screwdriver

B) Torx T20

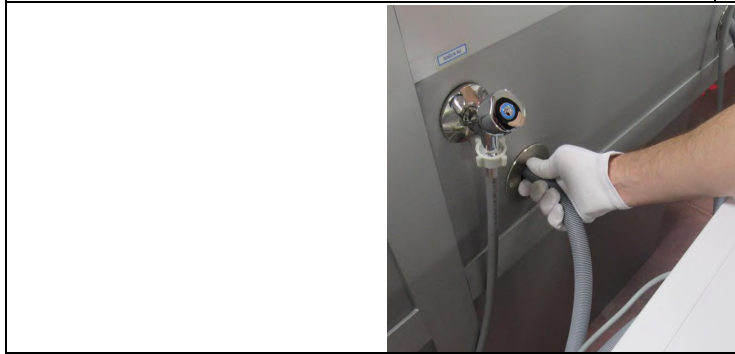
C) Cordless screwdriver or classic screwdriver to use torx head (T20)

4. Disconnection



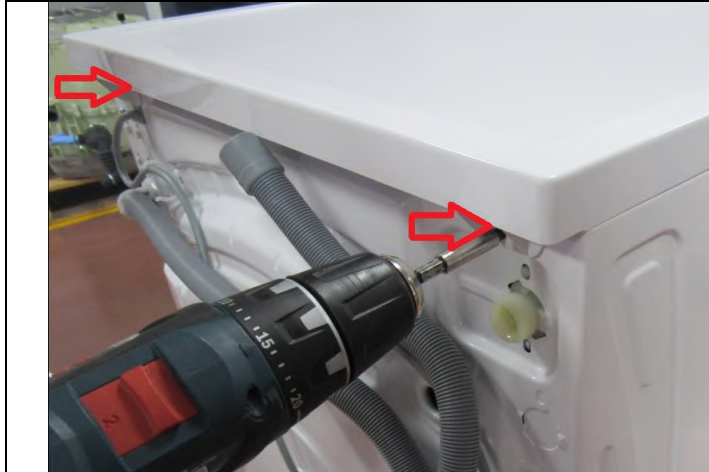
1.1 Remove the plug

1.2 Turn off the tap and disconnect the hose from the valve

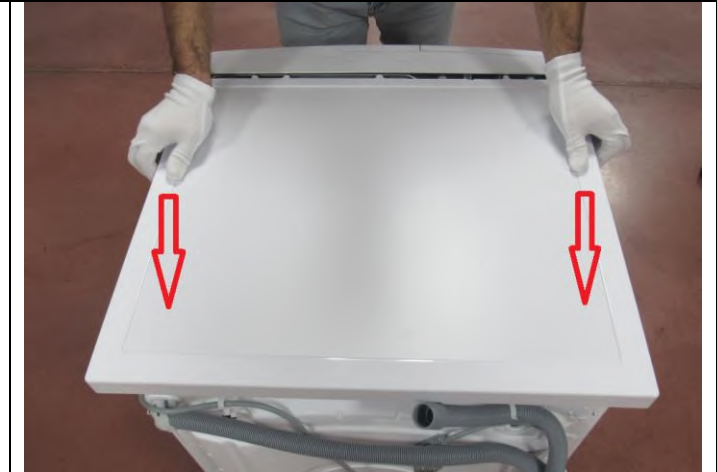


1.3. Disconnect the drain hose

2) **Disassembly Instructions**



2.1.1 Remove two screws that fix the top-plate at the back.



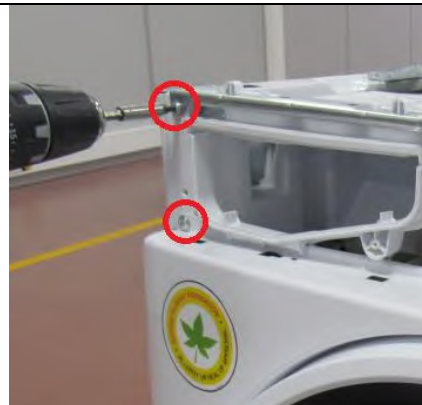
2.1.2 Push the top-plate back and pull it up.



2.2.1 While pressing siphon cover keep pulling drawer to remove it.



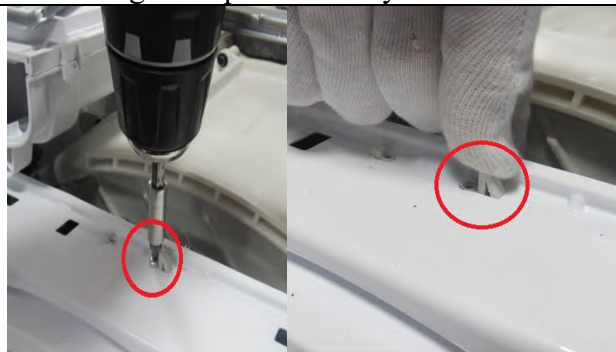
2.3.1 Remove the screw, which fixes the control panel to the front panel.



2.3.2 Remove two screws fixing control panel and disassemble the control panel



2.4.1 Remove the screw on support bracket and two screws fixing front panel to body



2.4.2 Remove the screw fixing the front panel at the bottom.



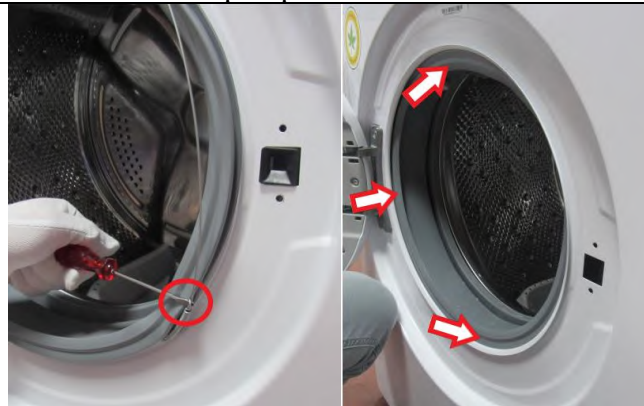
2.4.3 Remove the screw fixing twinjet elbow and the twinjet elbow later



2.4.4 Remove the screws fixing the door lock.



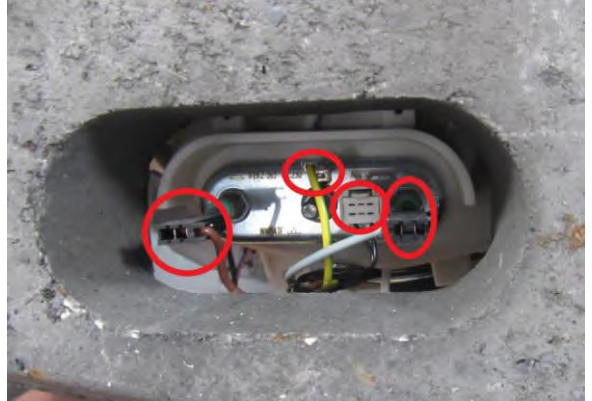
2.5.1 Remove the pump cover



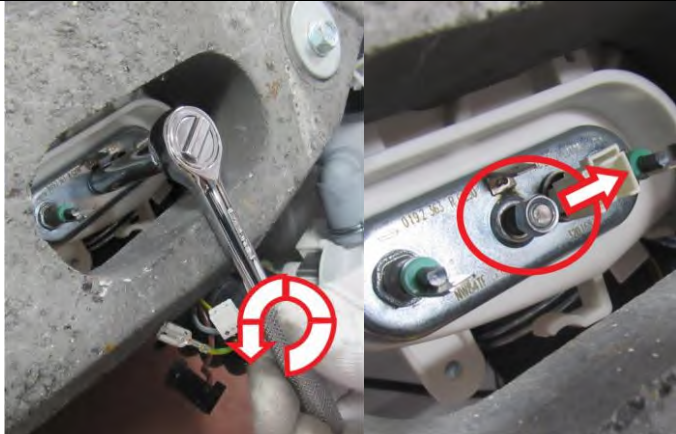
2.6.1 Remove the screw and plastic part located under the pump cover



2.7.1 Remove the wire by using small screwdriver and push the seal to the inside

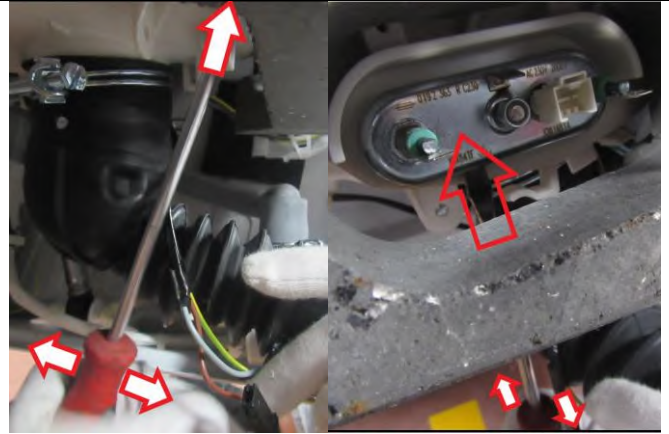


2.7.2 Pull up and remove the front panel.



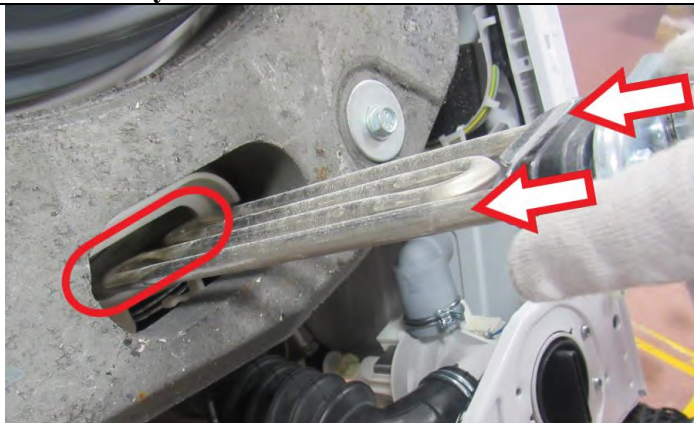
2.9.1 Remove the nut from the heater by using a M8 Ratchet Wrench

2.8.1 Remove the heater sockets



2.9.2 Remove the heater from the tub by using the flat head screwdriver

3. Assembly Instructions



3.1. Place the heater to the guide wire in the front tub and push it



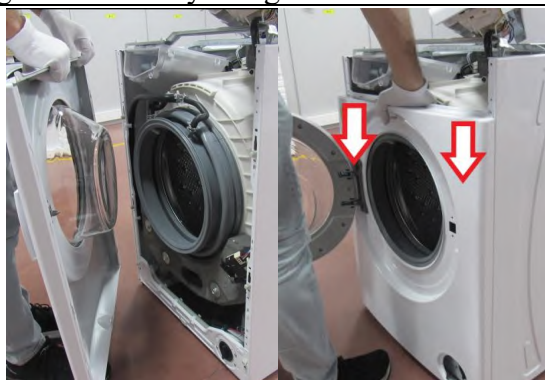
3.2. Fit the heater to the house well



3.3 Tighten the nut by using a M8 Ratchet Wrench



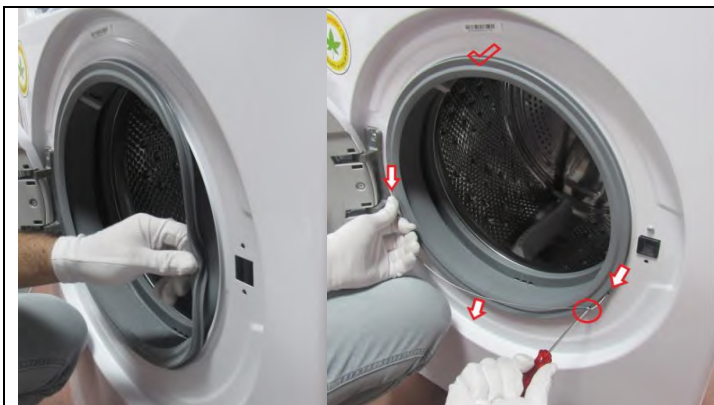
3.4. Connect the all sockets on the heater



3.5. Put the front panel to the cabinet and push down to set



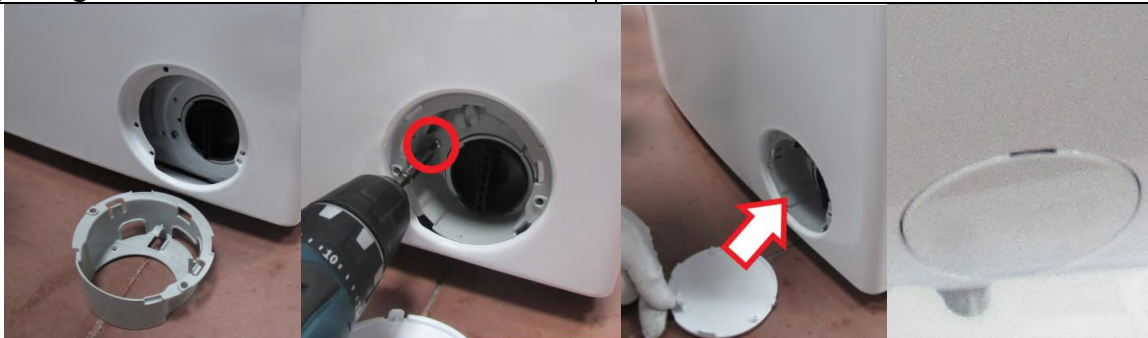
3.6. Tighten the door lock screw



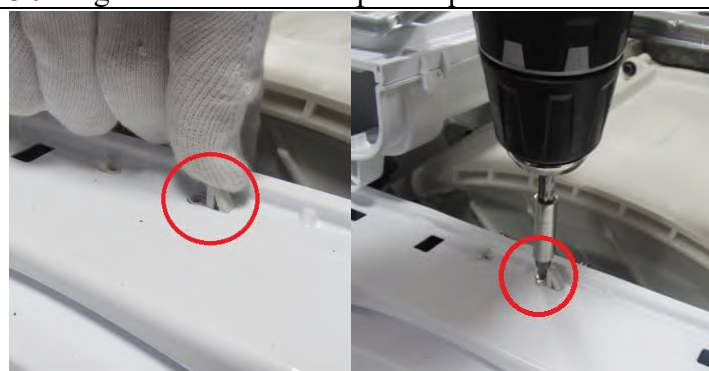
3.7 Pull the tub bellow seal to the outside and assemble the wire by using small screwdriver



3.8. Tighten the screw fixing the front panel at the bottom



3.9. Tighten the screw and plastic part located under the pump cover



3.10. Assemble the twinjet elbow to the front panel



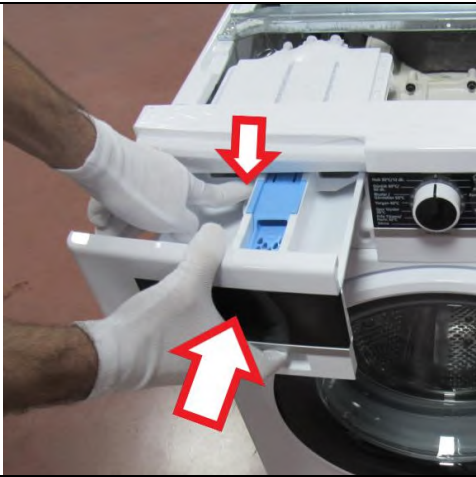
3.11. Tighten the screw on support bracket and two screws fixing front panel to body



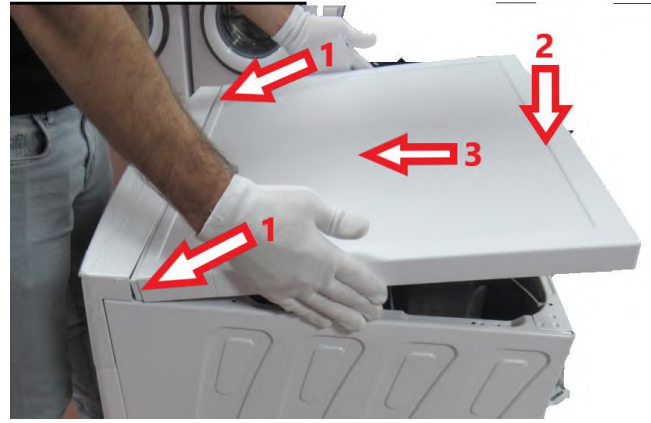
3.12 Tighten two screws fixing control panel.



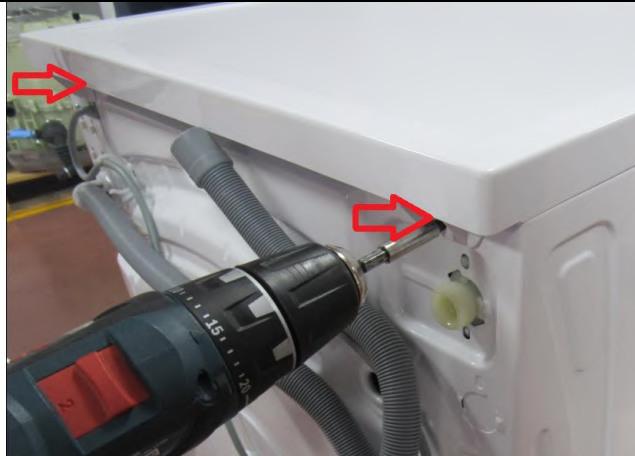
3.13 Tighten the screw which fixes the control panel to the front panel.



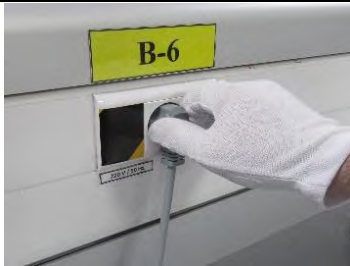
3.14 While pressing siphon cover keep pushing drawer to fit it

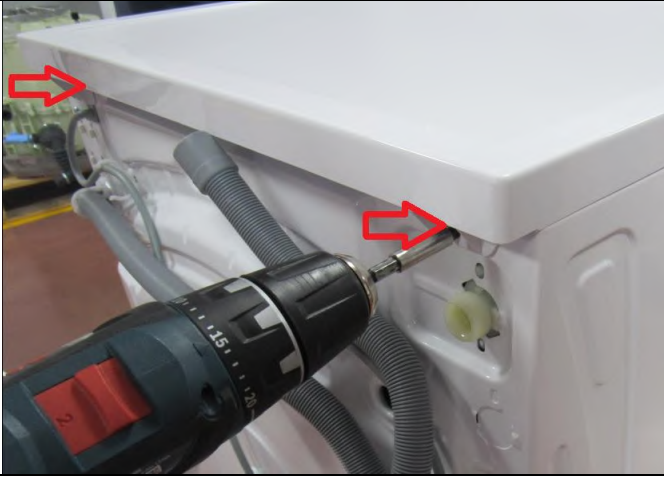


3.15 Fit the upper tray according to movement above



3.16 Tighten two screws that fix the top-plate at the back.

REPLACEMENT PROCEDURE		Applicable models	EN
Part name	PCB	General	
Necessary Tools			
		A) Flat head thin screwdriver B) Torx T20 C) Cordless screwdriver or classic screwdriver to use torx head (T20)	
5. Disconnection			
			
1.1 Remove the plug		1.2 Turn off the tap and disconnect the hose from the valve	
			
1.3. Disconnect the drain hose			
2) Disassembly Instructions			



2.1.1 Remove two screws that fix the top-plate at the back.



2.1.2 Push the top-plate back and pull it up.



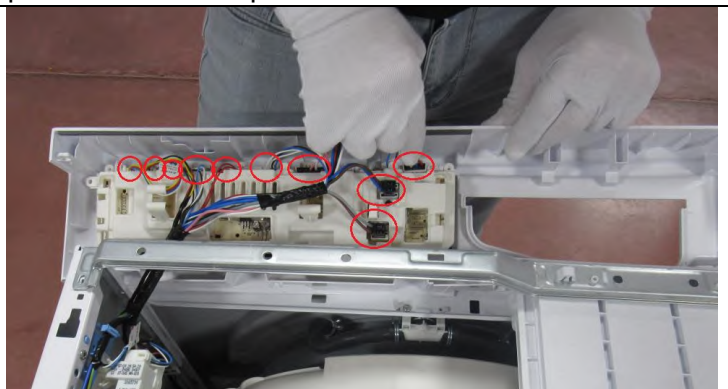
2.2.1 While pressing siphon cover keep pulling drawer to remove it.



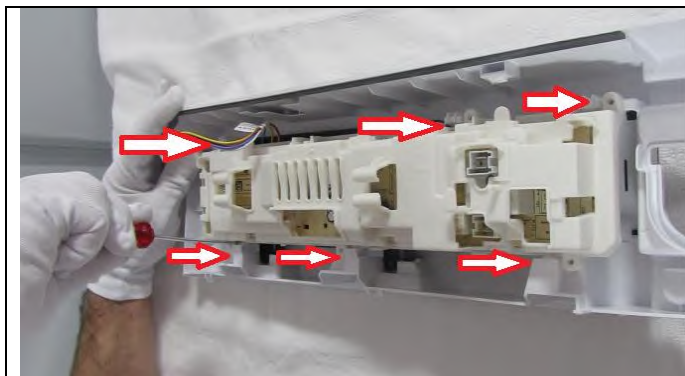
2.3.1 Remove the screw, which fixes the control panel to the front panel.



2.3.2 Remove two screws fixing control panel and disassemble the control panel



2.4.1 Remove the sockets on the card

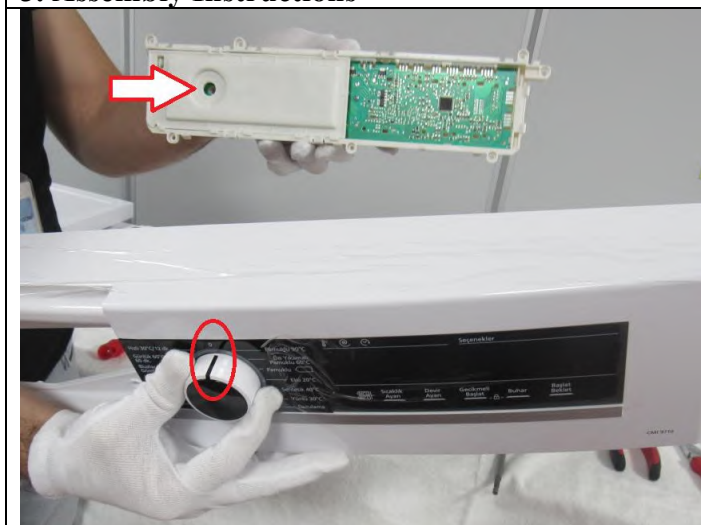


2.5.1 Depress the taps fixing the card by using a screwdriver

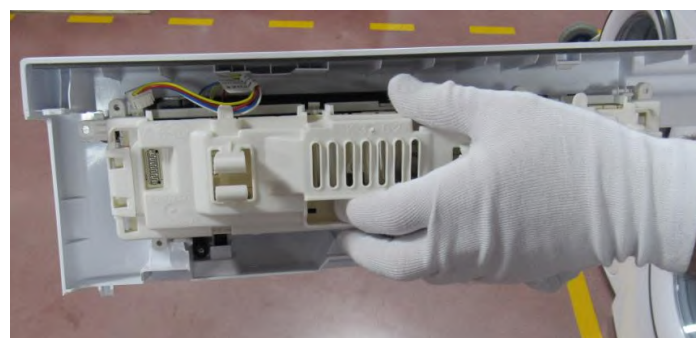


2.6.1 After releasing sockets, remove PCB box from its housing

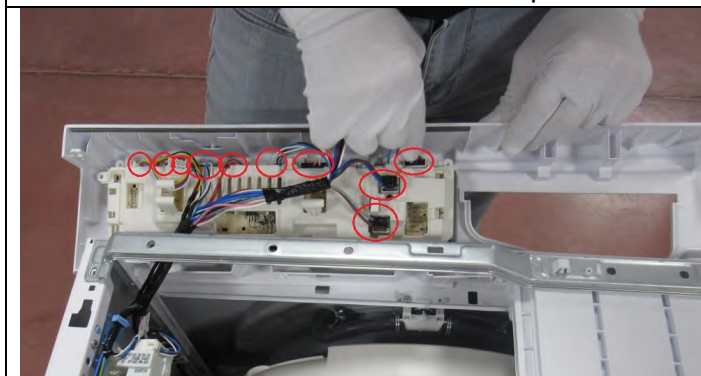
3. Assembly Instructions



3.1. Be sure the knob is in the "zero" position



3.2. Push the PCB box and fit to the housing



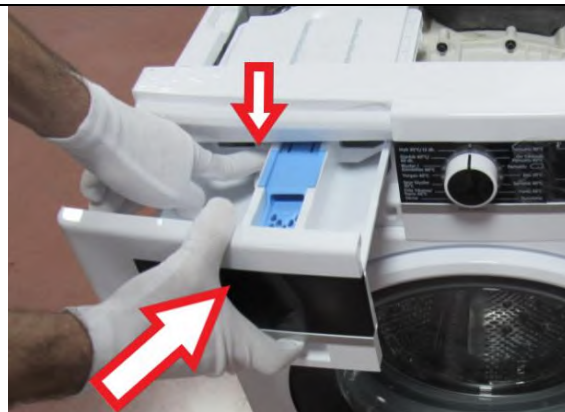
3.3. Connect the all sockets on the card according to the wiring diagram.



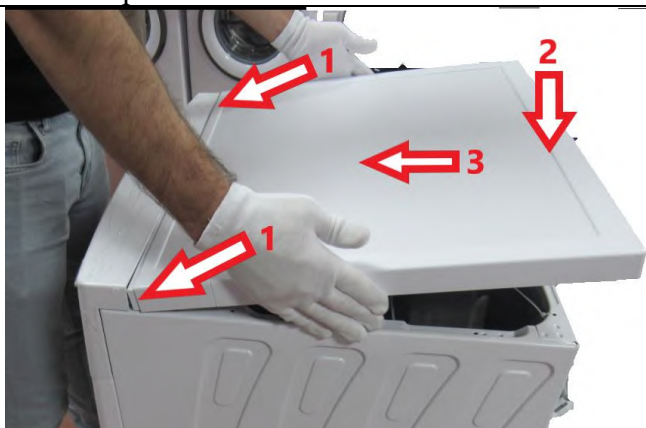
3.4 Tighten the two screws on control panel.



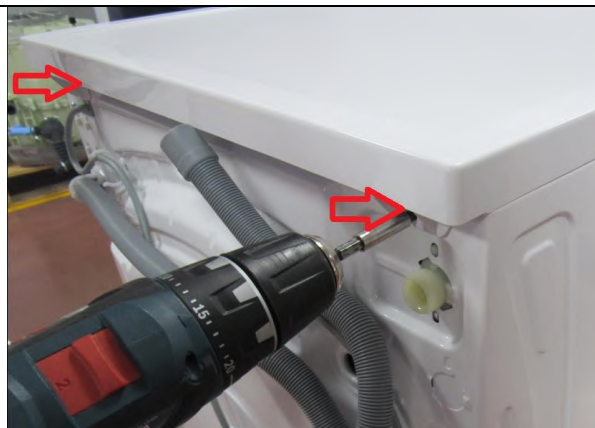
3.5. Tighten the screw which fixes the control panel to the front panel.



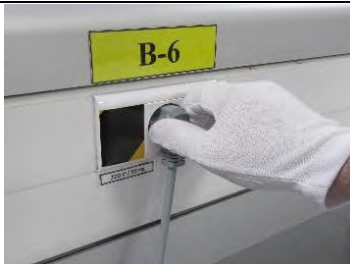
3.6. While pressing siphon cover keep pushing drawer to assemble it.

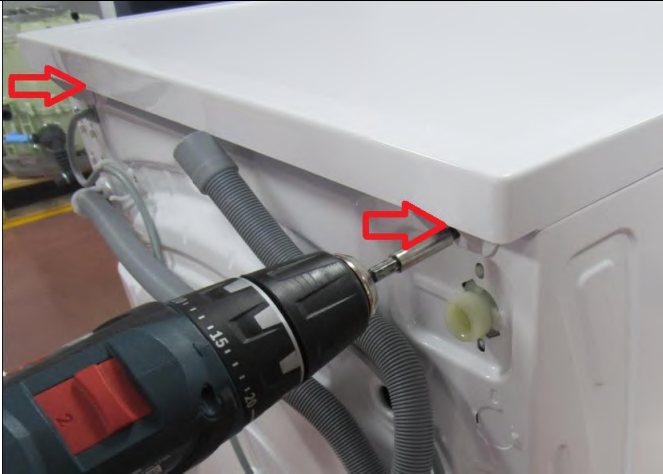


3.7. Fit the upper tray according to movement above

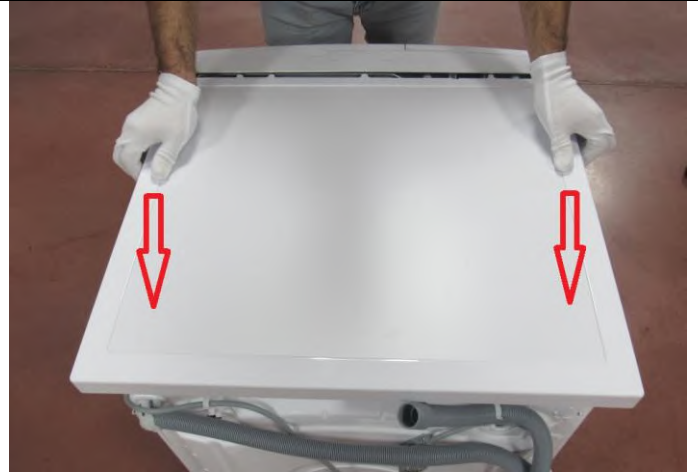


3.8 Tighten two screws that fix the top-plate at the back.

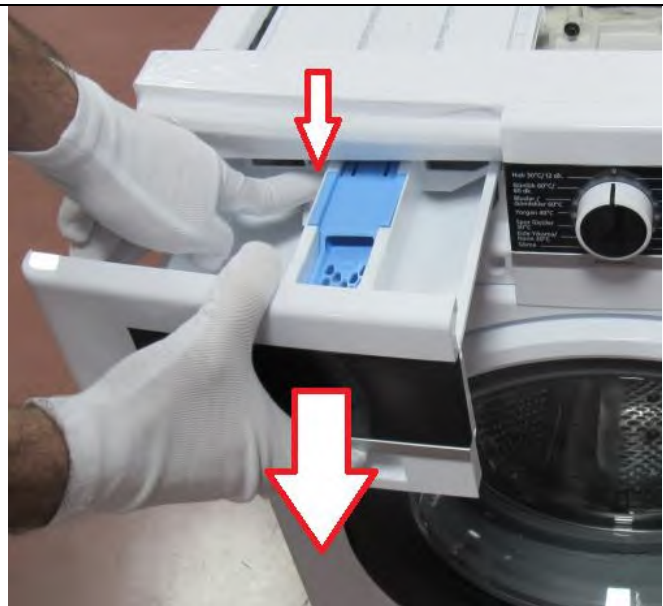
REPLACEMENT PROCEDURE		Applicable models	EN
Part name	HEATER	General	
<u>Necessary Tools</u>			
		A) Flat head thin screwdriver B) Torx T20 C) Cordless screwdriver or classic screwdriver to use torx head (T20)	
6. Disconnection			
			
1.1 Remove the plug		1.2 Turn off the tap and disconnect the hose from the valve	
			
1.3. Disconnect the drain hose			
2) <u>Disassembly Instructions</u>			



2.1.1 Remove two screws that fix the top-plate at the back.



2.1.2 Push the top-plate back and pull it up.



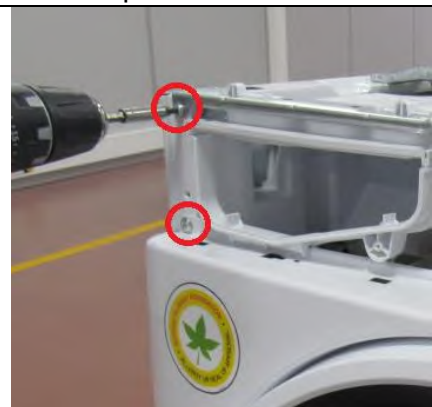
2.2.1 While pressing siphon cover keep pulling drawer to remove it.



2.3.1 Remove the screw, which fixes the control panel to the front panel.



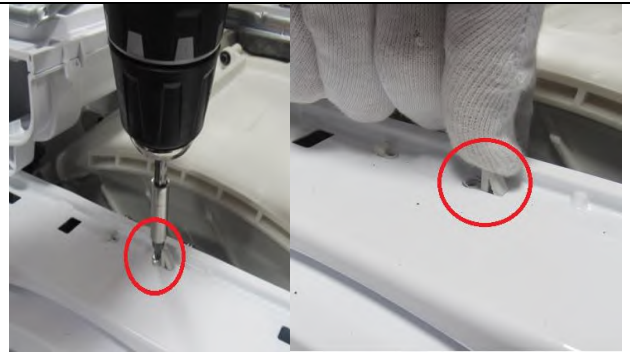
2.3.2 Remove two screws fixing control panel and disassemble the control panel



2.4.1 Remove the screw on support bracket and two screws fixing front panel to body



2.4.2 Remove the screw fixing the front panel at the bottom.



2.4.3 Remove the screw fixing twinjet elbow and the twinjet elbow later



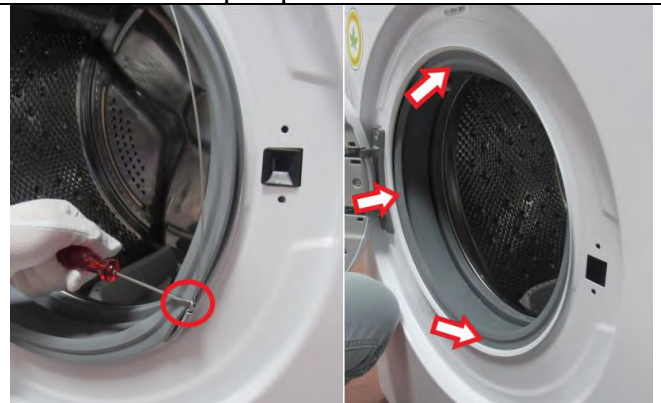
2.4.4 Remove the screws fixing the door lock.



2.5.1 Remove the pump cover



2.6.1 Remove the screw and plastic part located under the pump cover



2.7.1 Remove the wire by using small screwdriver and push the seal to the inside

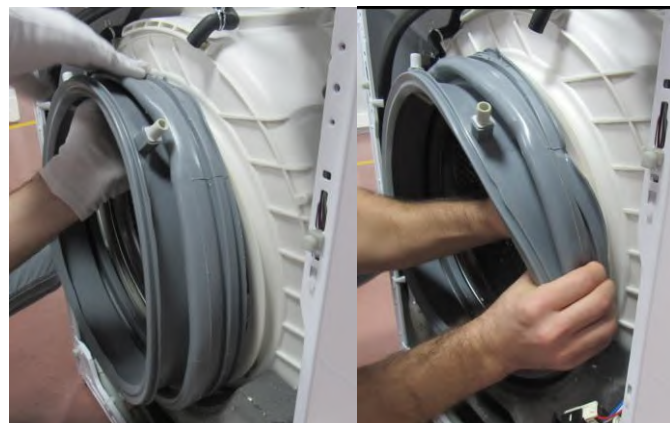


2.9.1 Remove the tub gasket clip by using small screwdriver.



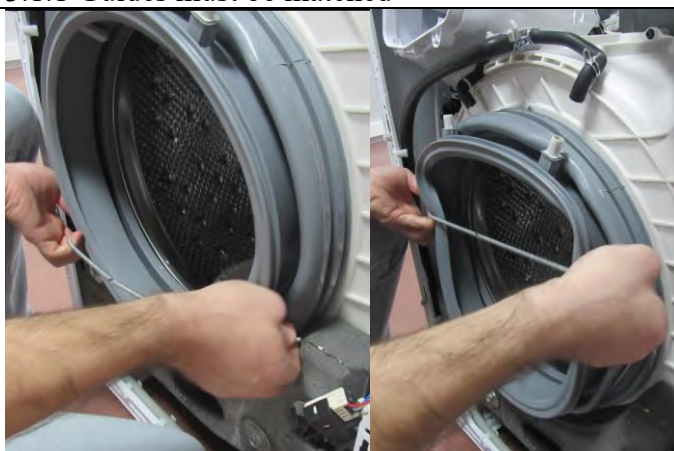
2.9.2 Hold the tub bellows seal and gasket-body fixing spring together, and pull them out.

3. Assembly Instructions



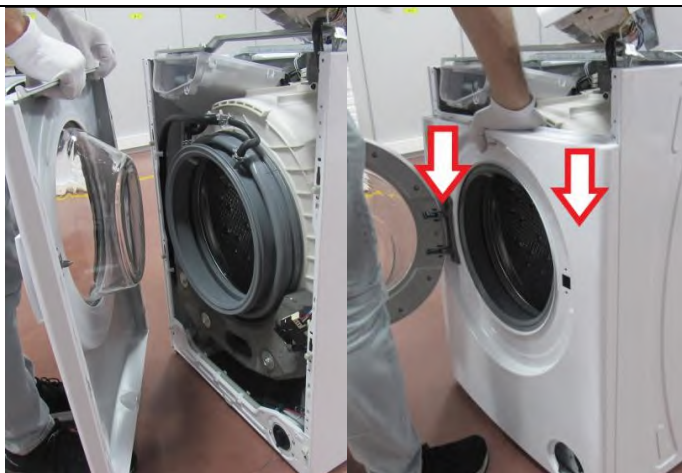
3.1.1 Guides must be matched

3.1.2. Fit the tub bellow seal to the front tub



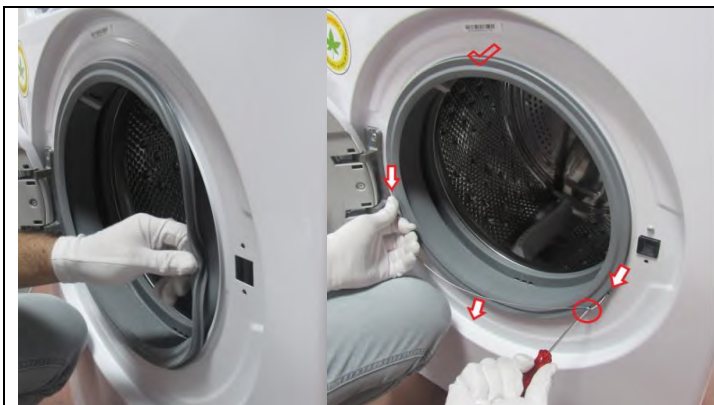
3.2.1 Pull the tub gasket clip to the up by hand and fit it

3.3.1 Assemble the twinjet nozes and tighten the clips



3.4.1. Put the front panel to the cabinet and push down to set it

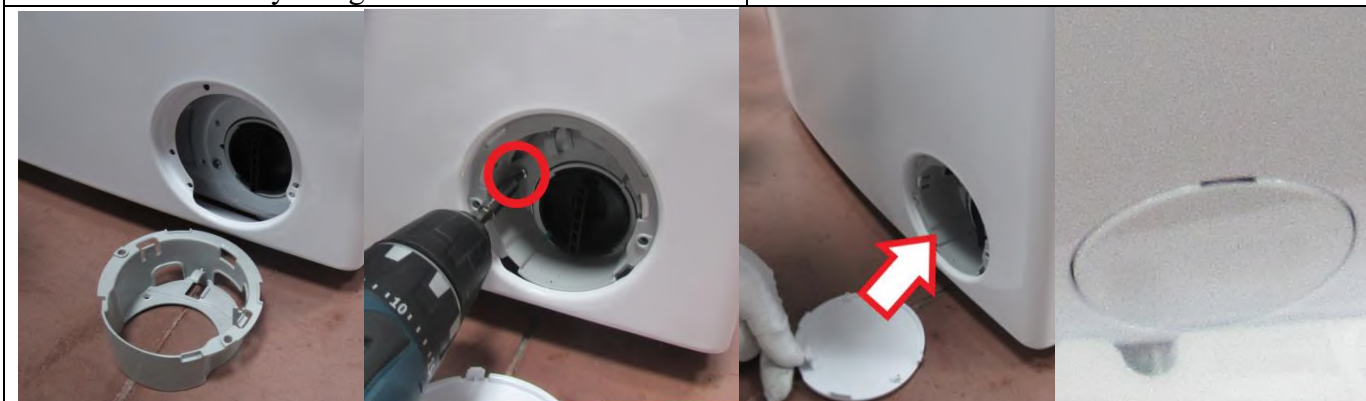
3.5.1 Tighten the door lock screw



3.6.1. Pull the tub bellow seal to the outside and assemble the wire by using small screwdriver



3.7.1 Tighten the screw fixing the front panel at the bottom



3.8.1 Fit the screw and plastic part located under the pump cover



3.9.1. Assemble the twinjet elbow to the front panel



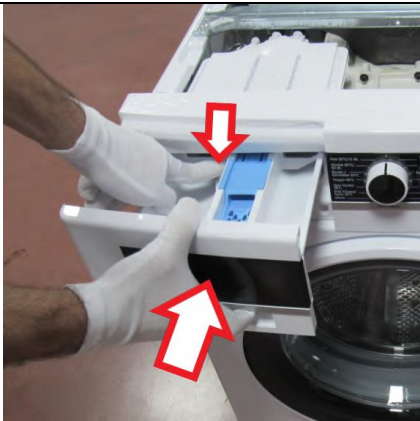
3.10.1 Tighten the screw on support bracket and two screws fixing front panel to body



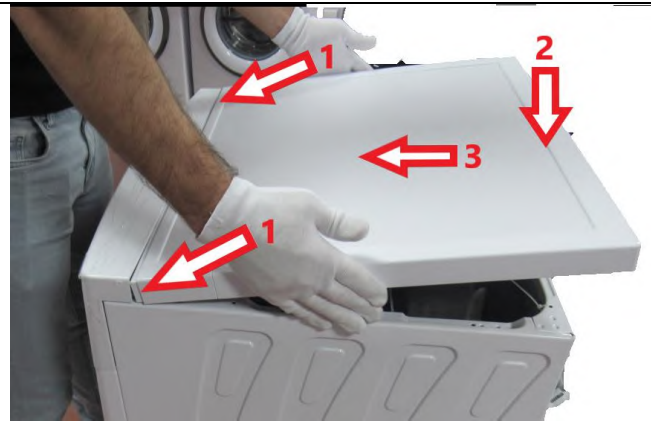
3.11.1 Tighten two screws fixing control panel.



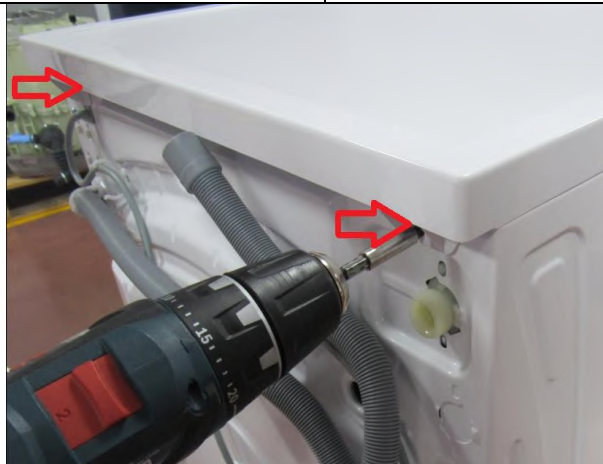
3.11.2 Tighten the screw which fixes the control panel to the front panel.



3.12.1 While pressing siphon cover keep pushing drawer to fit



3.13.1 Fit the upper tray according to movement above

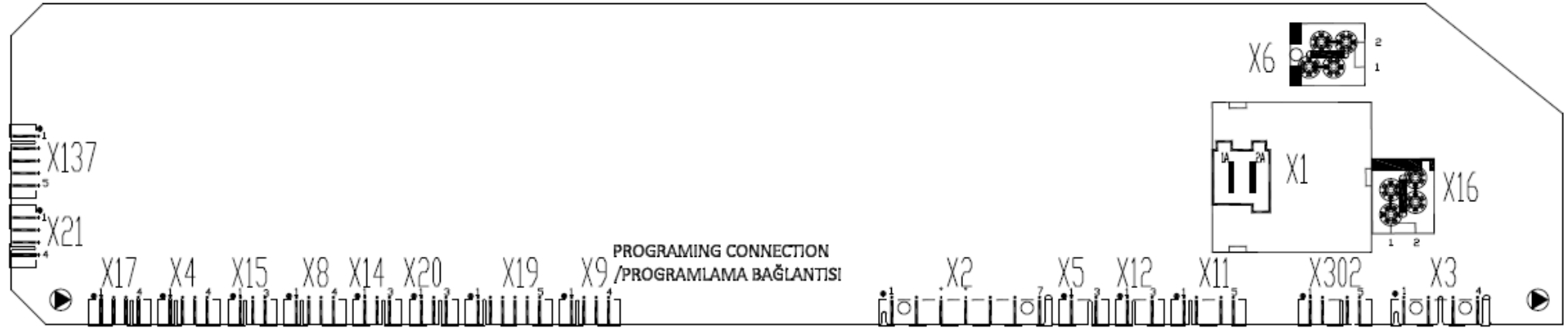


3.13.2 Tighten two screws that fix the top-plate at the back.

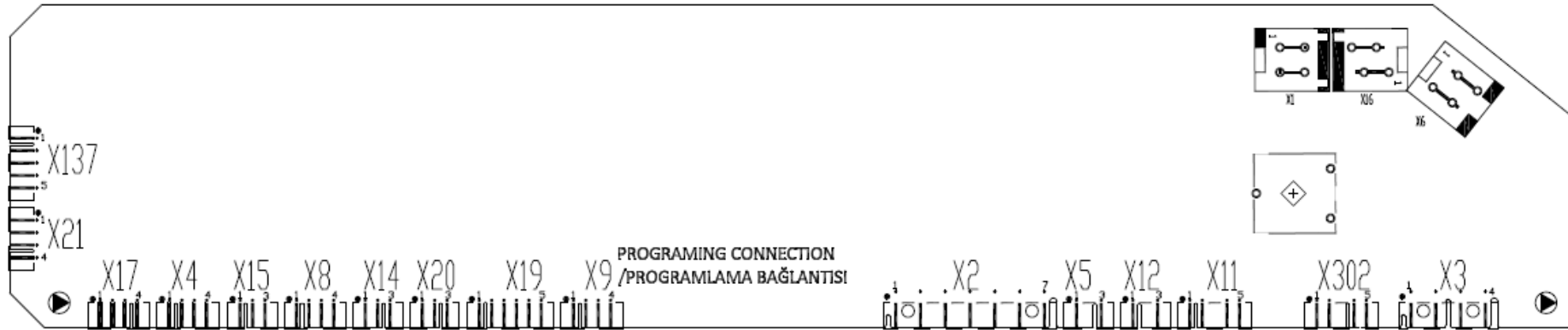
Wiring Diagram (All Models):

Since there are many different products and suppliers, the card design vary based on the product. For relevant product, the card design can check from following pictures. This issue should take in consideration during the checks on the following pages.

WITHOUT JOG DIAL MAINBOARD



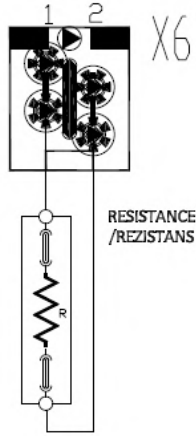
WITH JOG DIAL MAINBOARD



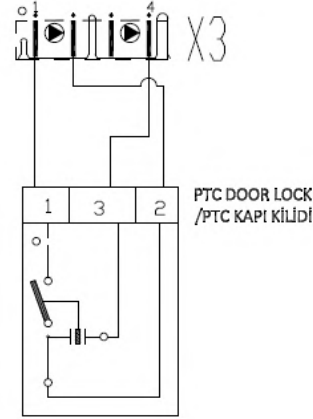
Notes: The optional connections marking with * change according to product properties.
Please see the page 2 for other connections.

Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
Diğer bağlantılar için ikinci sayfaya bakınız.

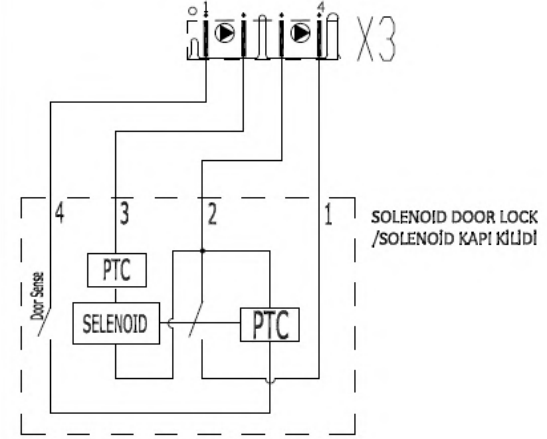
**Resistance Connections
/Rezistans Bağlantıları**



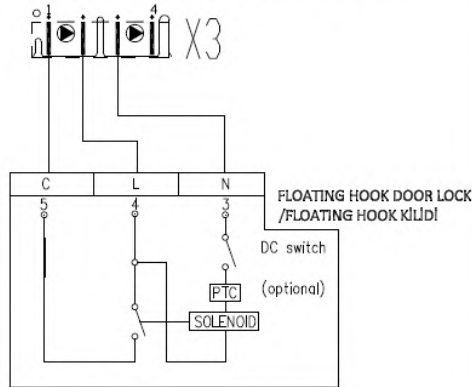
*** PTC Door Lock Connections
/Termal Kapı Bağlantıları**



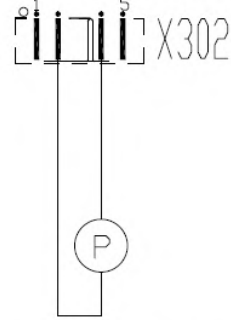
*** Solenoid Door Lock Connections
/Solenoid Kapı Kilidi Bağlantıları**



*** Floating Hook Door Lock Connections
/Floating Hook Kapı Kilidi Bağlantıları**

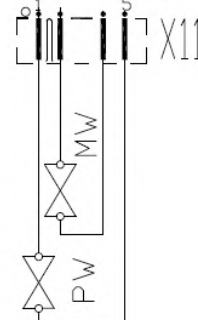


**Water Drain Pump Connections
/Su Boşaltma Pompası Bağlantıları**



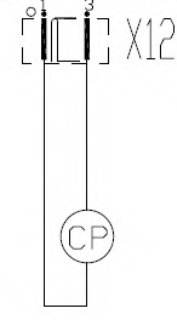
P : Water Drain Pump / Su Boşaltma Pompası

**Cold Water Valve Connections
/Soğuk Su Valfi Bağlantıları**



MW : Main-Wash Valve / Ana Yıkama Valfi
PW : Pre-Wash Valve / Ön Yıkama Valfi

*** Circulation Pump Connections
/Sirkülasyon Pompası Bağlantıları**

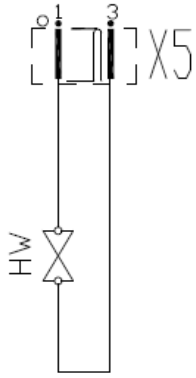


CP : Circulation Pump / Sirkülasyon Pompası

Notes: The optional connections marking with * change according to product properties.
Please see the page 2 for other connections.

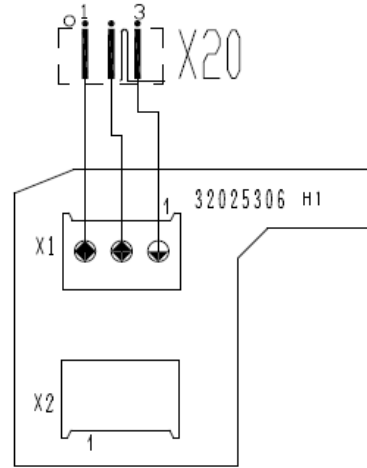
Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
Diğer bağlantılar için ikinci sayfaya bakınız.

* Hot Water Valve Connections
/Sıcak Su Valfi Bağlantıları

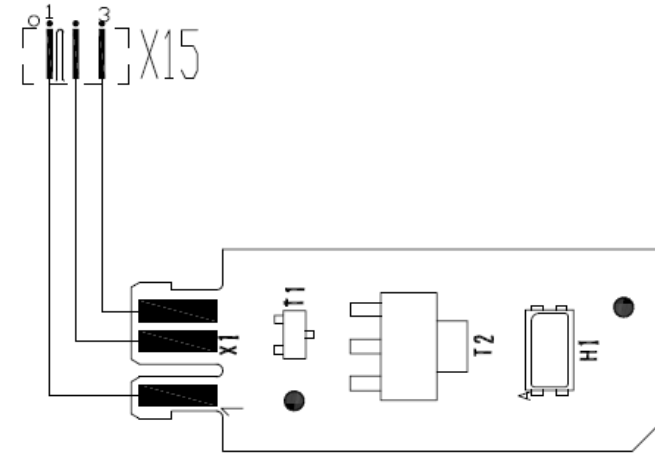


HW : Hot Water Valve / Sıcak Su Valfi

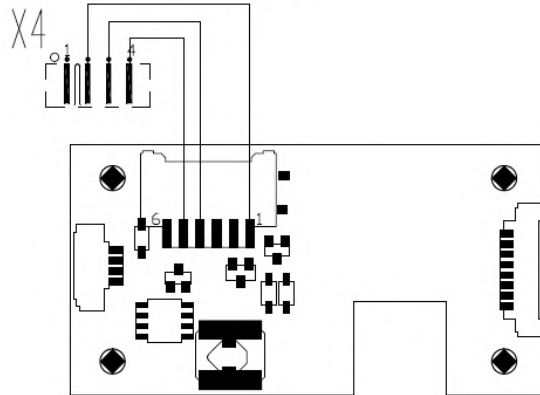
* Door Light Connections
/Kapı Aydınlatma Bağlantıları



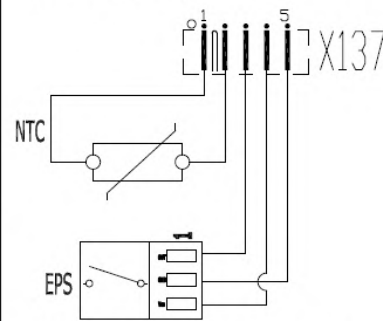
* Drum Light Connections
/Tambur Aydınlatma Bağlantıları



* Wifi Module Connections
/Wifi Modülü Bağlantıları

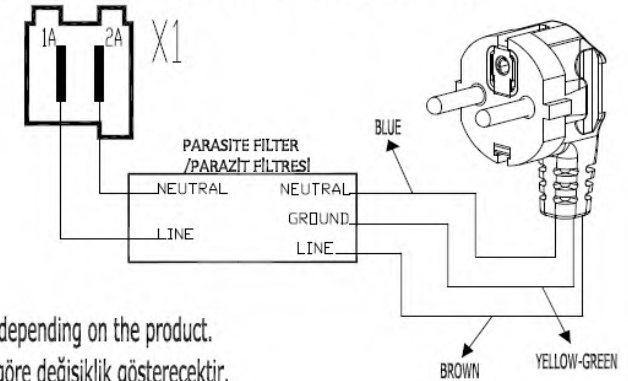


EPS&NTC Connections
/EPS&NTC Bağlantıları



NTC: Temperature Sensor / Sıcaklık Sensörü
EPS : Electronic Pressure Switch / Elektronik Basınç Sensörü

Power Cord&Parasite Filter Connection
/Besleme Kablosu&Parazit Filtresi Bağlantıları



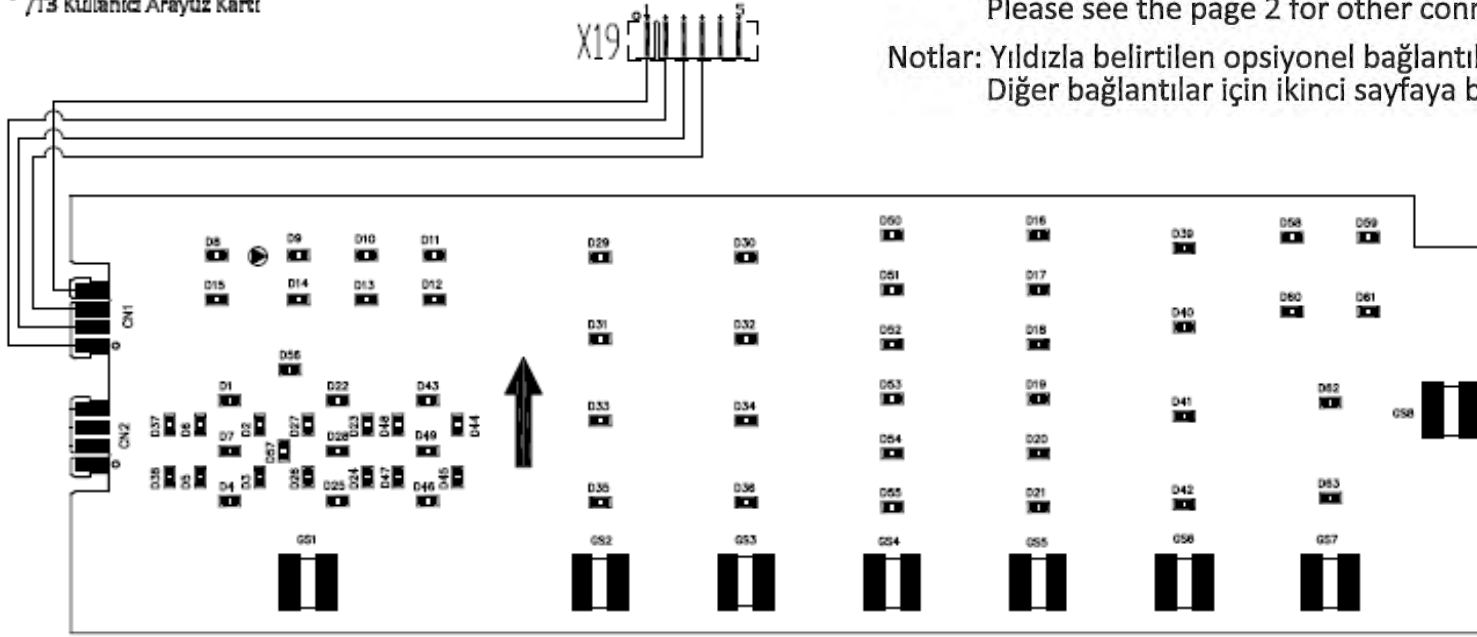
NOTE/NOT:

The power cord will vary depending on the product.
/Besleme kablosu ürüne göre değişiklik gösterecektir.

Notes: The optional connections marking with * change according to product properties.
Please see the page 2 for other connections.

Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
Diğer bağlantılar için ikinci sayfaya bakınız.

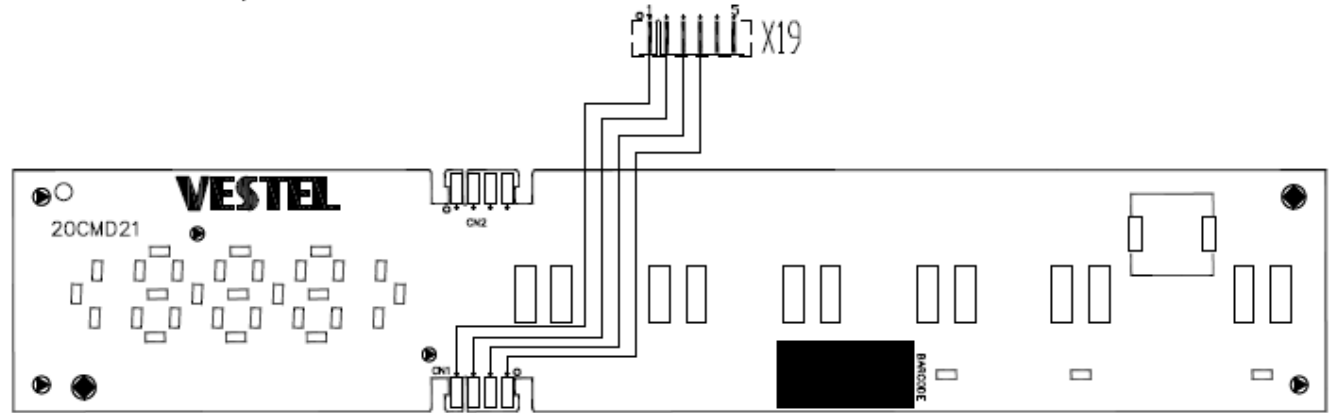
* T3 User Interface Card
/ T3 Kullanıcı Arayüz Kartı



Notes: The optional connections marking with * change according to product properties.
Please see the page 2 for other connections.

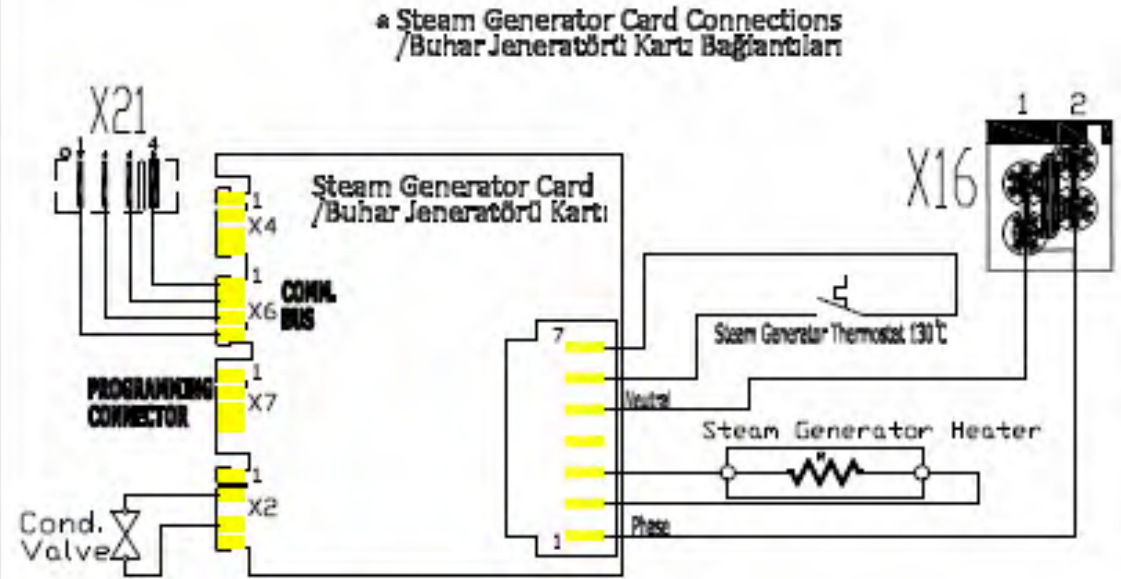
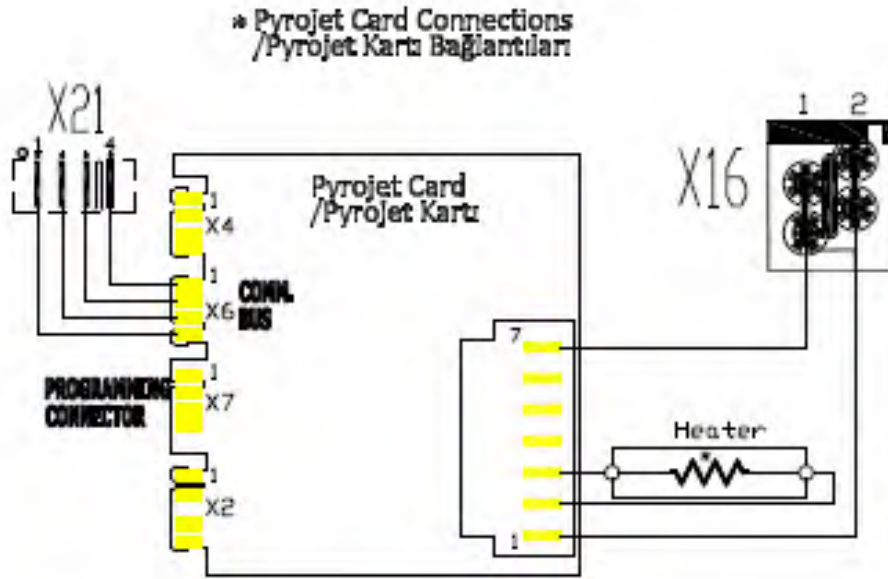
Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
Diğer bağlantılar için ikinci sayfaya bakınız.

* T2 Touch User Interface Card
/ T2 Touch Kullanıcı Arayüz Kartı



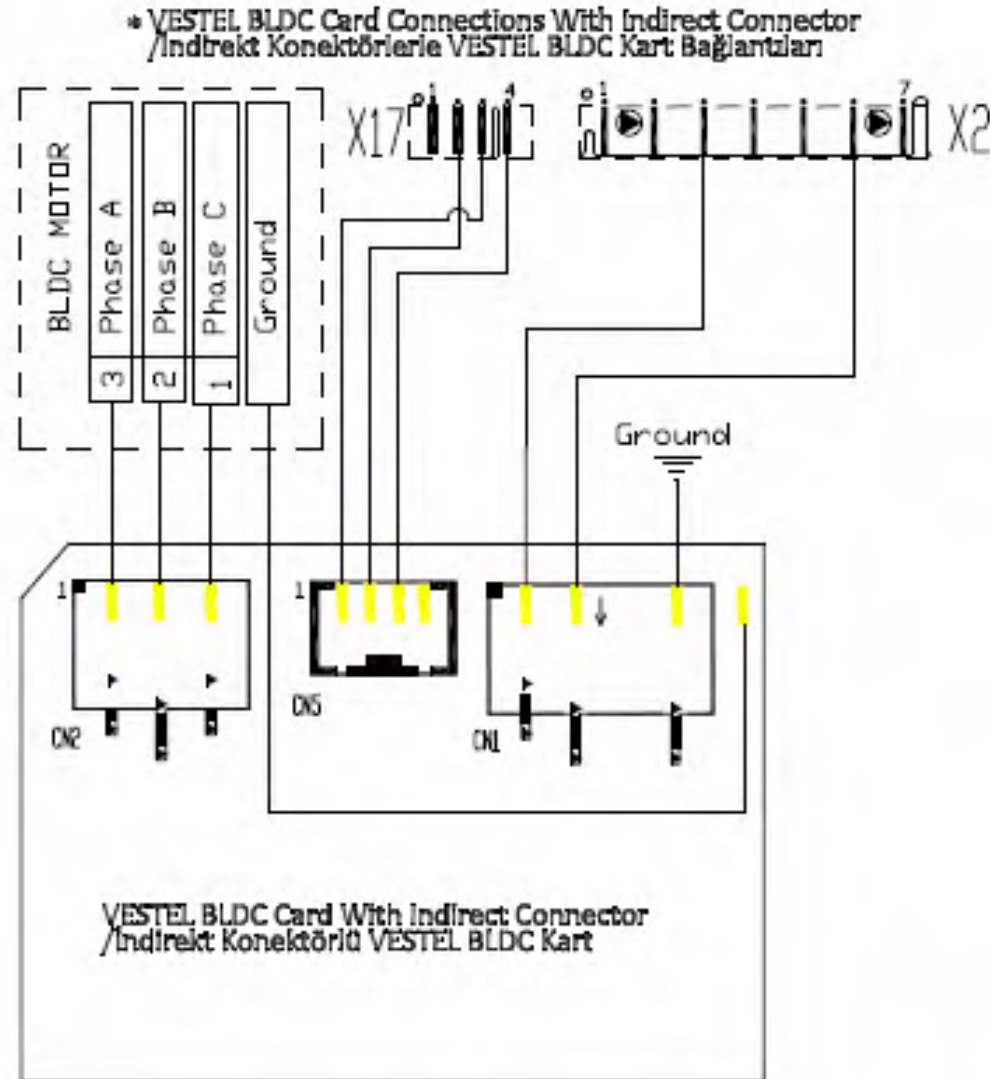
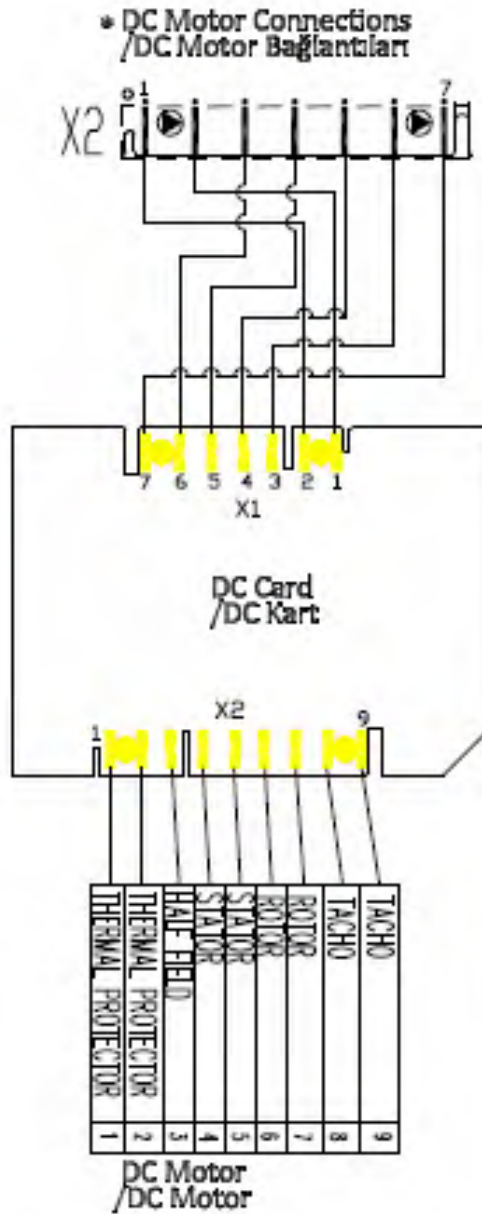
Since there are many different products and suppliers, the card design vary based on the product. For relevant product , the card design can check from following pictures.

This issue should take in consideration during the checks on the following pages.



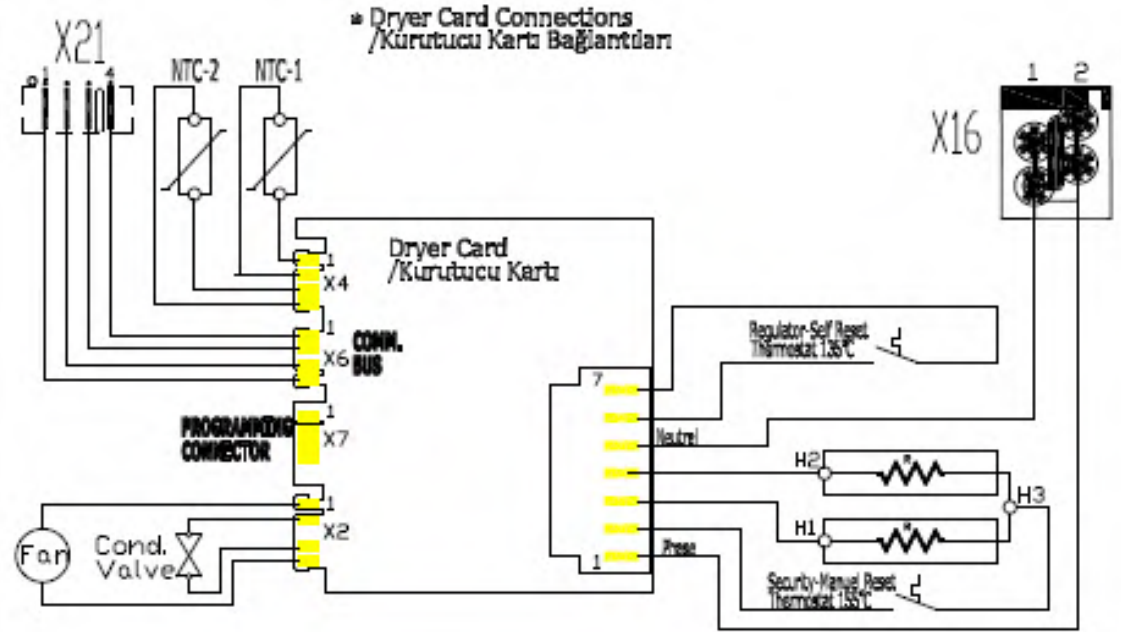
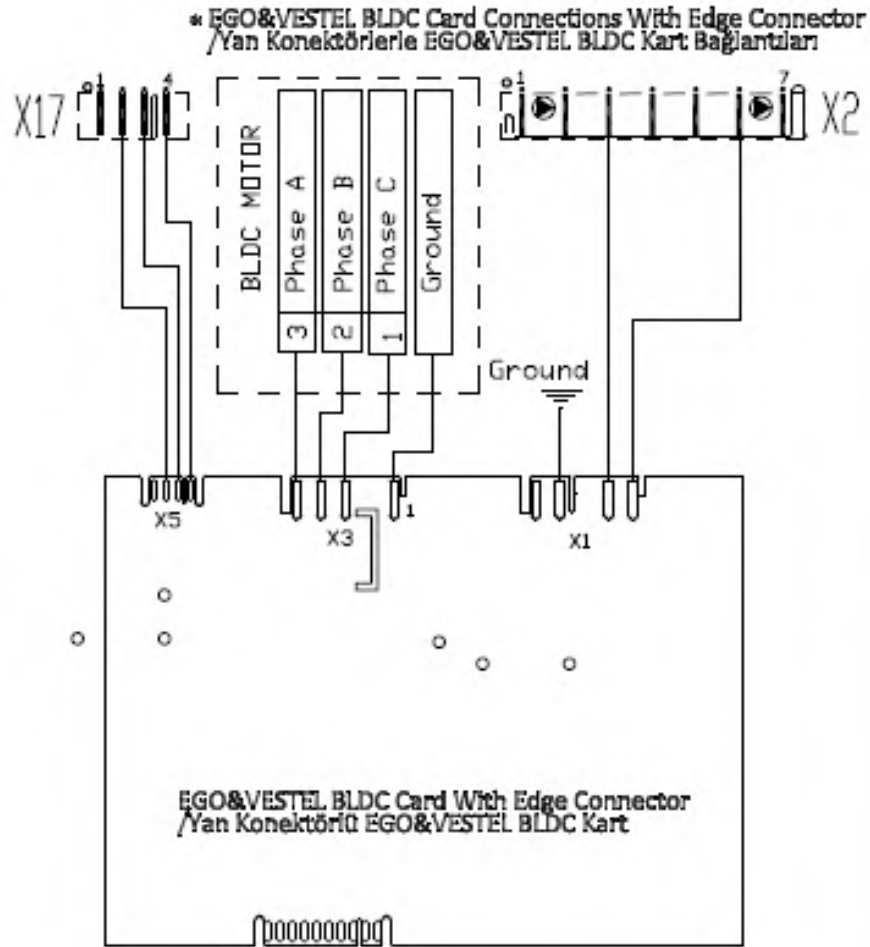
Notes: The optional connections marking with * change according to product properties.
Please see the page 2 for other connections.

Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
Diğer bağlantılar için ikinci sayfaya bakınız.



Notes: The optional connections marking with * change according to product properties.
Please see the page 2 for other connections.

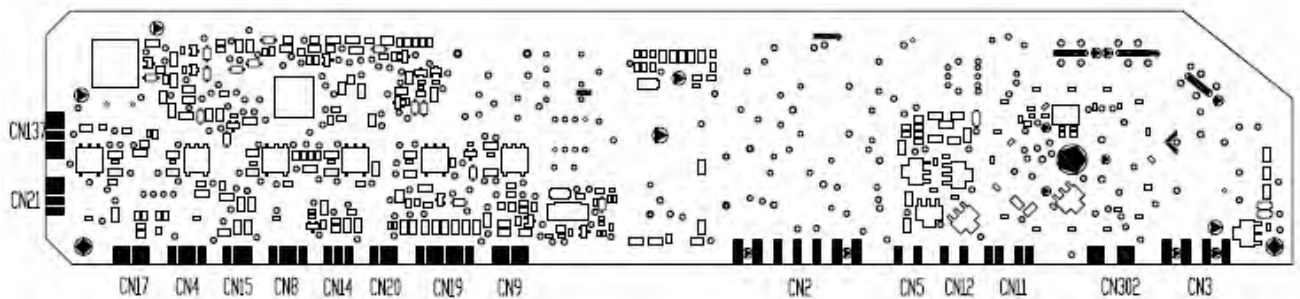
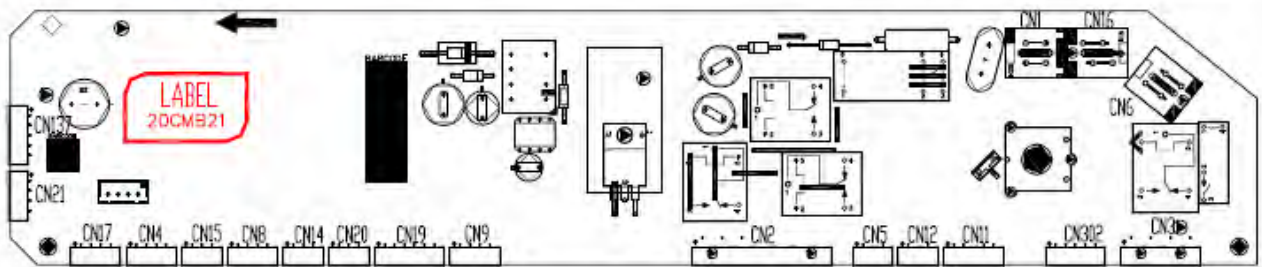
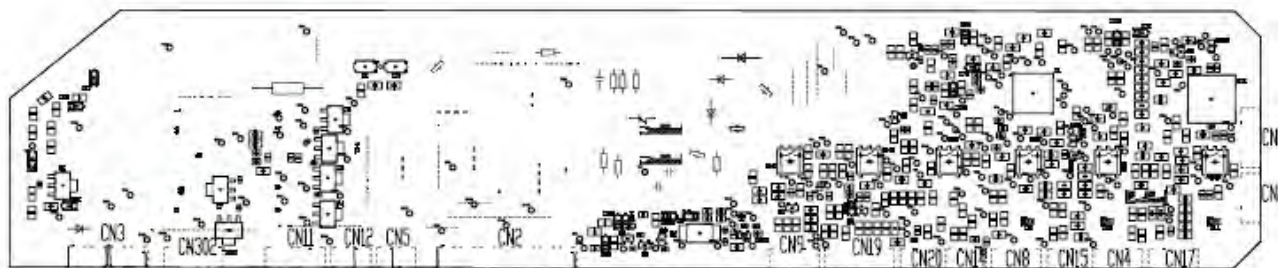
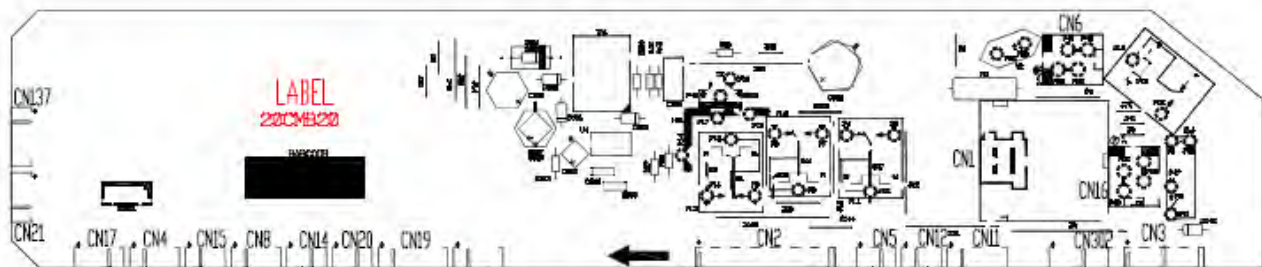
Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
Diğer bağlantılar için ikinci sayfaya bakınız.



Notes: The optional connections marking with * change according to product properties.
 Please see the page 2 for other connections.

Notlar: Yıldızla belirtilen opsiyonel bağlantılar ürün özelliklerine göre değişmektedir.
 Diğer bağlantılar için ikinci sayfaya bakınız.

TYPE - I BOARD DESIGN

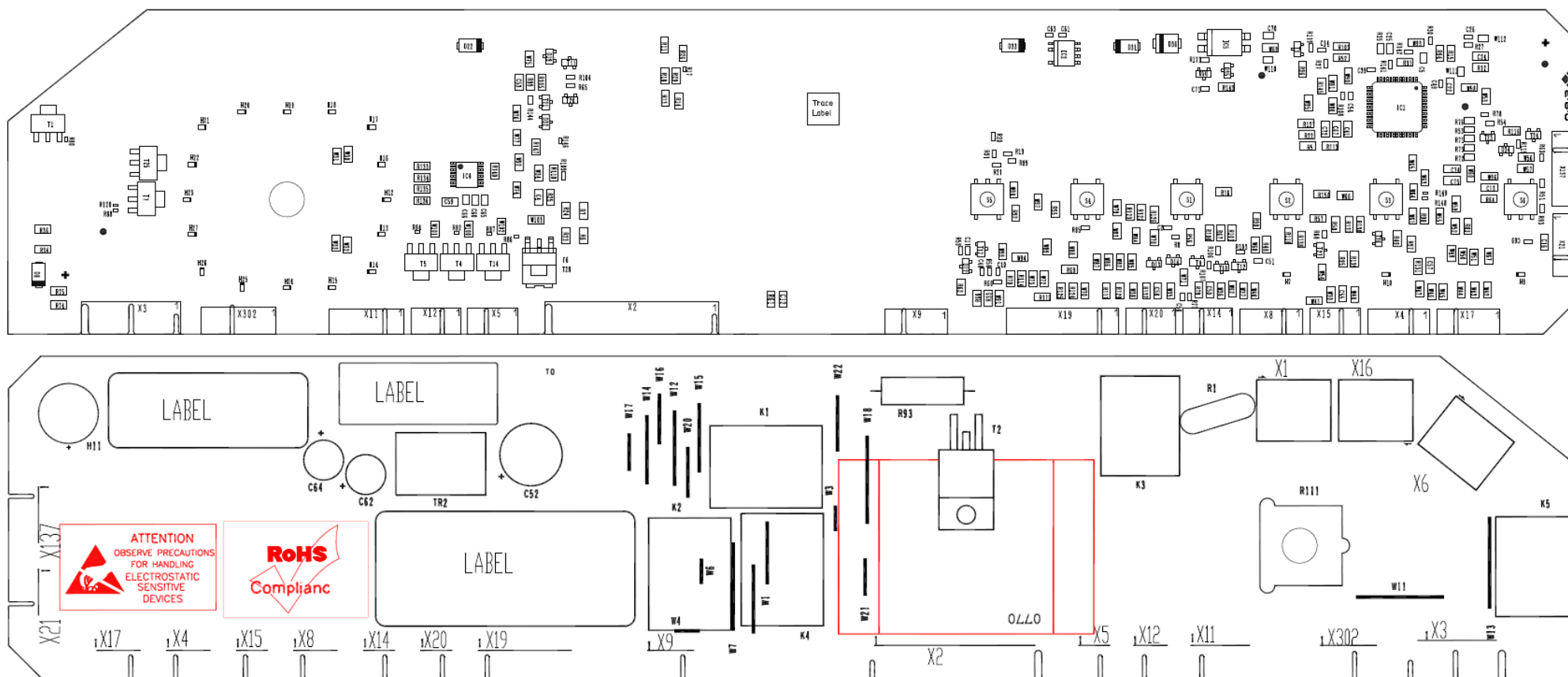


Since there are many different products and suppliers, the card design vary based on the product. For relevant product, the card design can check from following pictures. This issue should take in consideration during the checks on the following pages.

NOTE: PAY ATTENTION TO THE PARTS MARKED WITH RED
These type of boards could be recognized by the PCB labels 20CMB20 - 20CMB21.

REFERENCE	DEFINITION	PINS
CN137	NTC and EPS Control	1)-5V 2)MCU_NTC 3)MCU_EPS 4)NEUTRAL 5)-5V
CN21	Dryer Module Communication	1)-24V 2)MCU 3)NEUTRAL 4)-5V
CN17	BLDC Motor Module Communication	1)-24V 2)MCU 3)NEUTRAL 4)-5V
CN4	Wifi Communication	1)-24V 2)MCU 3)NEUTRAL 4)-5V
CN15	Drum Light Control	1)NEUTRAL 2)-5V 3)MCU
CN8	3-D Sensor Communication	1)-24V 2)MCU 3)NEUTRAL 4)-5V
CN14	Flowmeter	1)NEUTRAL 2)-5V 3)MCU
CN20	Door Light Control	1)NEUTRAL 2)-5V 3)MCU
CN19	UI Communication	1)SCK/-24V 2)ENABLED/MCU 3)NEUTRAL 4)-5V 5)RCK 6)S_DATA
CN9	Software Upload	1)Tool 2)Reset 3)-5V 4)NEUTRAL
CN2	Motor Drive	1)Tacho 2)Tacho 3)Stator 4)Stator 5)Rotor 6)Rotor 7)Tap Field
CN5	Hot Valve Control	1)NEUTRAL 2)DOOR_PHASE
CN12	Recirculation Pump Control	1)DOOR_PHASE 2)NEUTRAL
CN11	Valve Group Control	1)PRE_NEUTRAL 2)PHASE_NEUTRAL 3)DOOR_PHASE 4)DOOR_PHASE
CN302	Pump / 220V ON-OFF	1)NEUTRAL(220V ON/OFF) 2)NEUTRAL(PUMP) 4)PHASE 5)PHASE
CN3	Door Lock Control	1)DOOR_PHASE 2)PHASE 3)DOOR_LOCK 4)NEUTRAL
CN1	Main Power	1)PHASE 2)NEUTRAL
CN6	Heater Control	1)PHASE 2)NEUTRAL
CN16	Dryer & Steam	1)NEUTRAL 2)PHASE

TYPE – II BOARD DESIGN



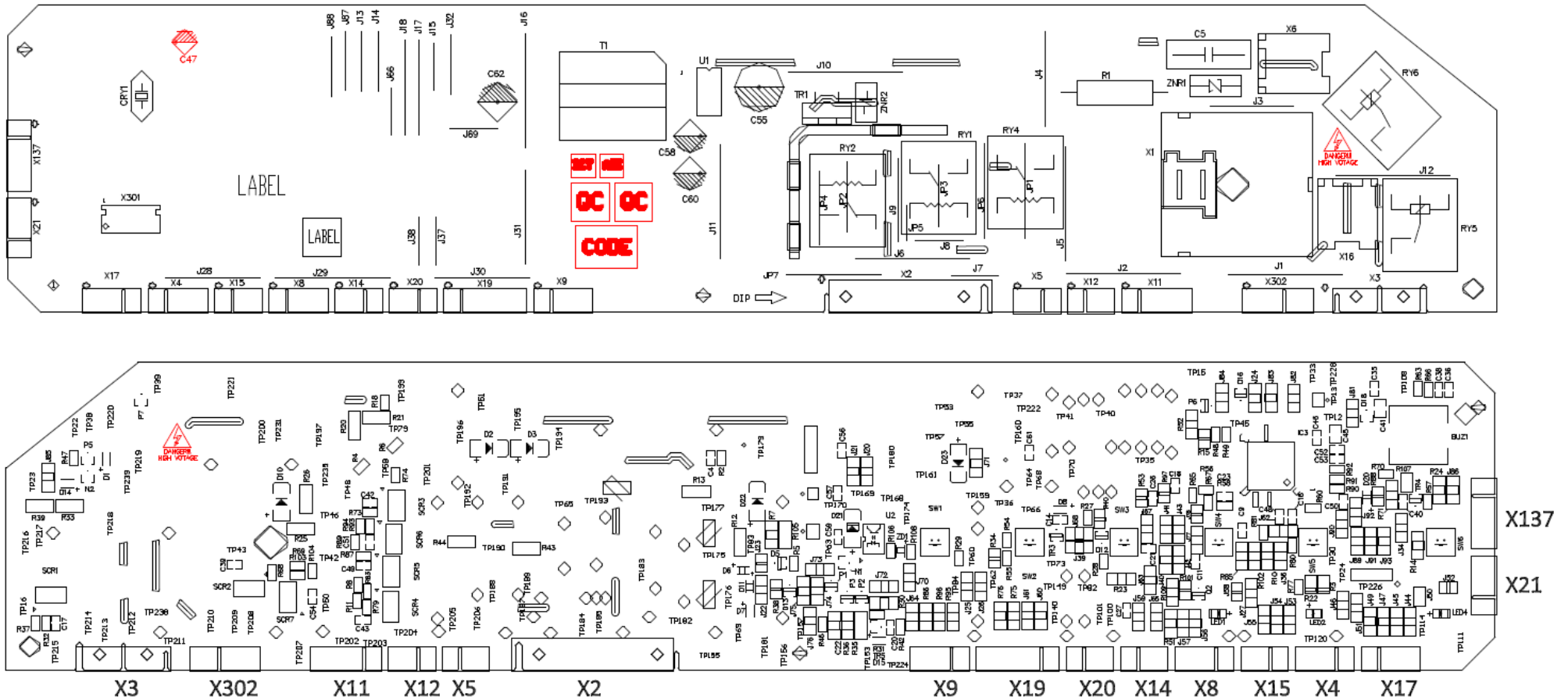
NOTE: PAY ATTENTION TO THE PARTS MARKED WITH RED

This type of board could be recognized by the cooler metal placed directly upper to the X2 edge connector.

Also could be recognized by the placements of the Attention and ROHS labels.

REFERENCE	DEFINITION	PINS
X137	NTC and EPS Control	1)0V 2)NTC 3)Pressure Sensor 4)0Vsb 5)-5V
X21	Dryer Module Communication	1)-24V 2)BUS02 3)0Vsb 4)-5V
X17	BLDC Motor Module Communication	1)-24V 2)BUS03 3)0Vsb 4)-5V
X4	Wifi Communication	1)-24V 2)BUS04 3)0Vsb 4)-5V
X15	Drum Light Control	1)0V 2)-5V 3)Drum Light LED
X8	3-D Sensor Communication	1)-24V 2)BUS01 3)0Vsb 4)-5V
X14	Flowmeter	1)0Vsb 2)-5V 3)Flowmeter
X20	Door Light Control	1)0V 2)-5V 3)Door Light LED
X19	UI Communication	1)-24V 2)-5V 3)0V 4)TX/MOSI 5)RX/MISO 6)SCLK 7)AD 8)PWM
X9	Software Upload	1)Mode 2)Reset 3)-5V 4)0V
X2	Motor Drive	1)Tachometer 2)Tachometer 3)Stator03 4)Stator02 5)Rotor02 6)Rotor01 7)Stator01
X5	Hot Valve Control	1)Hot Valve/Hydroboost 2)PhaseCir
X12	Recirculation Pump Control	1)PhaseCir 2)Recycling Pump
X11	Valve Group Control	1)MW Valve 2)PW Valve 3)PhaseCir 4)PhaseCir
X302	Pump / 220V ON-OFF	1)ExtraOutput 2)Pump 4)Phase 5)Phase
X3	Door Lock Control	1)PhaseCir 2)Phase 3)Door Lock 02 4)Door Lock 01
X1	Main Power	1)Phase 2)Neutral
X6	Heater Control	1)Heater 2)Phase
X16	Dryer & Steam	1)Neutral 2)Phase

TYPE – III BOARD DESIGN

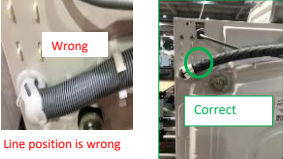
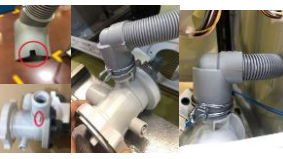
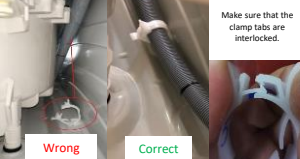
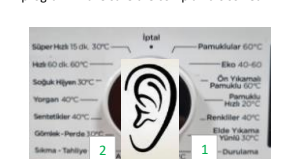
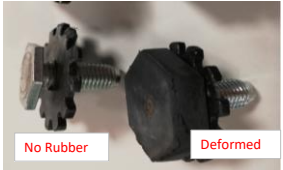
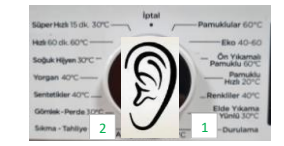
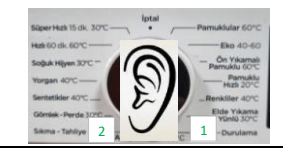
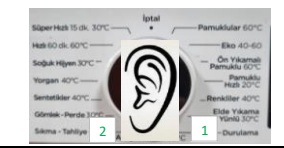
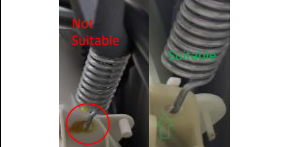
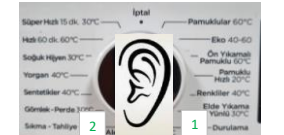
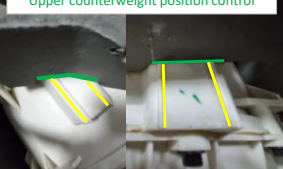
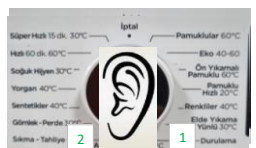
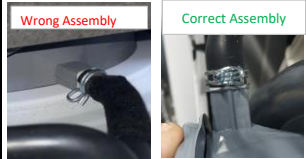
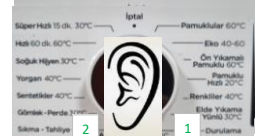


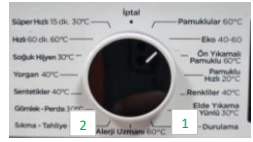
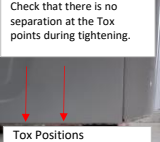
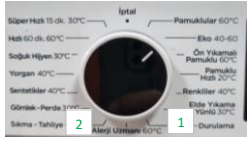
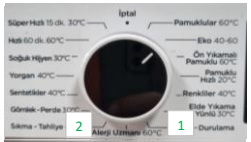
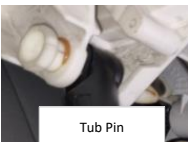
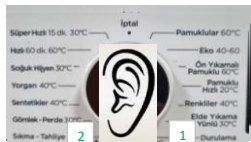
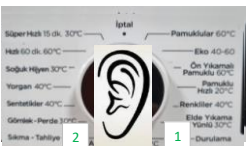
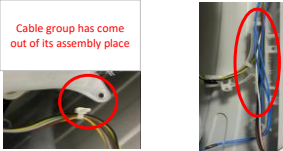
NOTE: PAY ATTENTION TO THE PARTS MARKED WITH RED

This board could be recognized from the Danger warning label between the X1 connector and RY6 relay.

Also could be recognized by the C47 capacitor and labels under the T1 transofmer.

REFERENCE	DEFINITION	PINS
X137	NTC and EPS Control	1)-5V 2)AD_NTC 3)EPS 4)NDR 5)-5V
X21	Dryer Module Communication	1)-24V 2)MCU 3)NDR 4)-5V
X17	BLDC Motor Module Communication	1)-24V 2)MCU 3)NDR 4)-5V
X4	Wifi Communication	1)-24V 2)MCU 3)NDR 4)-5V
X15	Drum Light Control	1)NDR 2)-5V 3)MCU
X8	3-D Sensor Communication	1)-24V 2)MCU 3)NDR 4)-5V
X14	Flowmeter	1)NDR 2)-5V 3)MCU
X20	Door Light Control	1)NDR 2)-5V 3)MCU
X19	UI Communication	1)-24V 2)MCU 3)NDR 4)-5V 5)SCL 6)SDA
X9	Software Upload	1)Reset 2)Tools 3)-5V 4)NDR
X2	Motor Drive	1)TACHO 2)TACHO 3)STATOR 4)STATOR 5)ROTOR 6)ROTOR 7)TAP FIELD
X5	Hot Valve Control	1)NEUTRAL_Control 2)DOOR_PHASE
X12	Recirculation Pump Control	1)DOOR_PHASE 2)NEUTRAL_Control
X11	Valve Group Control	1)NEUTRAL_Control 2)NEUTRAL_Control 3)DOOR_PHASE 4)DOOR_PHASE
X302	Pump / 220V ON-OFF	1)NEUTRAL_Control_220V_ON_OFF 2)NEUTRAL_Control 4)PHASE 5)PHASE
X3	Door Lock Control	1)DOOR_PHASE 2)PHASE 3)DOOR FH_NUESTRAL 4)DOOR PTC_NEUTRAL
X1	Main Power	1)PHASE 2)NEUTRAL
X6	Heater Control	1)NEUTRAL 2)PHASE_Control
X16	Dryer & Steam	1)NEUTRAL 2)PHASE

Checking Component	Possible Symptom	Reason	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8
Drain Hose / Water Inlet Hose	Noisy Operation	Drain hose assembly may not be suitable, Drain hose-pump assembly may not be suitable, Assembly of the inside body mounting plastics (clamp, etc.) with the drain hose may not be suitable. The drain hose and/or water inlet hose may contact with the machine during operation.	Check the position of the mark on the drain hose on the back side of the machine. 	Check drain hose-pump assembly suitability 	Check the assembly of the drain hose with the mounting plastics inside the body. Make sure that the clamp tabs are interlocked. 	Check that the drain hose and/or water inlet hose do not hit the body where the machine is positioned. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 			
Adjustable Feet	Vibrating/Oscillating/Noisy Operation	Product height and/or balance may not be adjusted properly The product may have been removed by the customer after installation and repositioned in a different or similar position. The product may be out of balance and/or the shim may have become loose for this reason. After adjusting the balance of the product, the adjustable foot adjusting washer/nut may not have been tightened. Adjustable foot rubber may have been damaged during transportation/relocation. The slot and/or sheet metal where the adjustable foot is mounted may be deformed.	Check that the adjustable feet of the product are set at the minimum height and then check that the balance is appropriate. 	Check whether there is any deformation in the adjustable feet of the product. 	Check that the adjustable feet washer/nut of the product is tightened. 	Adjustable feet parallelism / deformation control of the product's base support sheet 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 			
Program Setting Button/Door	Noisy Operation	The program setting button may vibrate and produce noise during the operation of the product due to the assembly gap. Due to the assembly gap of the door and interacting parts, the product may vibrate and produce noise during operation.	Rinse the product with laundry for 10 minutes and then run the spin cycle. When noise operation occurs, press the program setting button. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 	Rinse the product with laundry for 10 minutes and then run the spin cycle. When noise operation occurs, press the door. 	Rinse the product with laundry for 10 minutes and then run the spin cycle. When noise operation occurs, press the program setting button. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 			
Pulley	Noisy Operation	It may be caused by the pulley bolt/nut being loose, the teeth on the shaft being damaged, the fastener loosening, or the pulley having high wobble.	Check that the fastener is worn or not. Fix the pulley and tighten the pulley nut/bolt. If it rotates constantly, replace the part where the problem is observed. 	Check that the nut is not loose. Check by applying force in the direction of the shaft near the outer diameter of the pulley. 	Check that the teeth on the shaft are not damaged and that the nut/bolt suitable on the surface after tightening. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 				
Hanger Spring	Noisy Operation	A squeaking sound caused by friction may be coming from the hanger spring tub connection area.	Move the washing group by hand, back and forth, left and right, up and down, by pushing it from the upper counterweight. Find the source of the Noise. 	Check if there are no burrs, residues, etc. on the hanger spring plastic and the relevant assembly area of the tub. If there is, clean it. 	Apply Stabutherm GH 462 liquid grease to both front and rear areas between the tub hanger spring spacer and the tub. 	Move the washing group by hand, back and forth, left and right, up and down, by pushing it from the upper counterweight. Make sure that complaint is solved. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 			
Upper Counterweight	Noisy Operation	The upper counterweight connection may have become loose	Check the presence of washers and bolts that should be used in the upper concrete assembly according to the product product tree. (Varies depending on model) 	Check the upper counterweight position is correct or 	Check tightness of top counterweight connections. Position the upper counterweight and tighten the bolts with the torque specified in the technical data publication. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 				
Front Panel	Vibrating/Oscillating/Noisy Operation	The bolt assembly used in the front panel body assembly may not be suitable / the bolt may be missing / may be licked There may be cracks near the front panel upper assembly area (in the corners). If the droppers that provide the front panel-body connection are missing/broken/deformed, their installation may not be suitable.	Check that the 3 screws used in the front panel mounting (2 in the upper area, 1 in the lower area) are present and tightened. 	Check that there is no gap by applying force towards the interior and exterior from points close to all front panel body bolted connection areas. 	Check that there are no cracks in the relevant areas of the front panel. 	Check that the front panel droppers are properly installed/not missing/broken/deformed. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 			
Twinjet Clamps	Noisy Operation	If the clamps used in the hose assembly of the nozzles in front of the tub bellows gasket are not suitable, the clamp may come into contact with the front panel and create noise.	The top table opens. Twinjet clamp directions and assembly suitability are checked. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 						

Floor Support Sheet	Vibrating/Oscillating/Noisy Operation	The connection between the machine's body and the floor support sheet may be loose or weak.	Determine tox positions in the body - floor support sheet assembly 	Rinse the machine with laundry for 10 minutes and then run the spin cycle. 	During the tightening step, check that the toxes between the front and rear adjustable feet on both sides of the body are not opened at the 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 				
Shock Absorber with Pin	Vibrating/Oscillating/Noisy Operation	It may be a shock absorber failure or pin origin.	Open the Upper Tray of the machine. Run a 10-minute rinse machine with the laundry. Run the spin program. 	When a noise is heard during the tightening step, apply downward force to the upper counterweight. In case of sound interruption, the sound source may be the shock absorber. 	Check that all shock absorber pins are not broken, cracked or that their assembly is appropriate. 	Check that there is no gap between the pin and the floor support sheet. 	Apply circular rotation force to the shock absorber end connection areas. Check that there are no gaps. 	Visually inspect the shock absorber. Check that the shock absorber absorbs the applied force by applying force to open/close the shock absorber in the operating direction. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 	
Shock Absorber with Bracket	Vibrating/Oscillating/Noisy Operation	Shock absorber life-time failure may be caused by pin or connection loosening/lack of nut/inability to reach torque.	Open the Upper Tray of the machine. Run a 10-minute rinse machine with the laundry. Run the spin program. 	When a noise is heard during the tightening step, apply downward force to the upper counterweight. In case of sound interruption, the sound source may be the shock absorber. 	Check that all shock absorber pins are not broken, cracked or that their assembly is appropriate. 	Check that all shock absorber support plastics are present and suitable for assembly. 	Check that the shock absorber connection nut is seated on the floor support sheet and is tightened. (Do not forget to use LOCTITE if intervention is necessary) 	Check that there are no cracks in this area on the floor support sheet where the shock absorber is assembled. 	Apply force to the metal bracket of the shock absorber in the direction indicated in the picture. Check that it does not move loosely. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 
BLDC Motor	Noisy Operation	It may be caused by deformation in the motor rear tub fasteners, parts in the connection area, or malfunction in the motor internal components.	Check that there are no cracks/breaks/deformations in all motor connection areas, motor feet, rear drum, that the screw assemblies are appropriate, and that the motor does not move loosely when assembled. 	Check that the position of the belt on the motor and pulley is centered on the pulley. 	Run the machine in the spin program without load. Check that there is no abnormal mechanical sound coming from the motor by listening from a distance of 1m. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 				
BLDC Card Box	Noisy Operation	It may be caused by a gap in the tabs between the BLDC card box mounting bracket, the support sponge not being in position, or improper assembly.	Check the presence and proper position of the support sponges in the BLDC card box area. 	When assembly the BLDC card box with the bracket, check that the tabs are seated and whether there is a gap between the parts in the assembled state by applying force in the specified directions. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 					
Cable Group	Noisy Operation	If the cables inside the machine are outside the cable routes, are sagging, idle, or have missing fitting parts, they may hit and create noise due to vibration during the operation of the machine.	Check that the cables are not out of route, that there is no sagging in the cables, and that the assembly of the connection parts is appropriate. 	Following the findings and necessary intervention, rinse the laundry for 10 minutes and then run the spin program. Make sure the complaint is solved. 						